



# Chatham County, NC

## Legislation Text

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**File #:** 17-2066, **Version:** 1

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2017 First Quarter Employee of the Quarter Award-Kevin Keas, Maintenance Supervisor, Facilities Management

Action Requested: Award Kevin Keas with the Employee of the Quarter Award

Introduction & Background: Kevin Keas joined Chatham County as the Maintenance Supervisor on May 16, 2016. He has significantly impacted the customer service and response time of the facilities maintenance division in an overwhelmingly positive way. He provides complete 360 degree service. When a ticket is submitted, he makes contact and gets all the information needed to complete the task to what the customer really needs (not just what is included on the ticket). Kevin takes the time to get the information and get the job done right the first time. More importantly, he routinely follows up after the ticket is completed to make sure it was done to department/person's satisfaction. We all have great confidence that he will work to find the most workable, budget-conscious solution to an issue.

Discussion & Analysis: None

Budgetary Impact: None

Recommendation: None