



# Chatham County, NC

## Legislation Text

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**File #:** 24-5159, **Version:** 1

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### Recognize Retiree Robin Askins with Chatham County Department of Social Services

#### Introduction & Background:

Robin joined the Chatham County Department of Social Services on January 23, 1995 as a Processing Assistant. She worked in the reception area, where she greeted and logged all guests of the agency, as well as performing other administrative duties.

Robin was promoted to an Income Maintenance Caseworker in May 1997 where she served in Adult Medicaid and then moved to Food and Nutrition in September of 2004. In 2013, Robin was moved to serve on the Universal Application Team where she took and processed applications for all Economic Services Programs in the new NC FAST (North Carolina Families Accessing Services through Technology) System, a program designed to improve the way that state and county agencies do their business. While others struggled to learn this new system, Robin picked up on it very quickly and became adept at troubleshooting and solving issues in the system. In August of 2016, Robin was promoted to be our On-Site Support Specialist for NC FAST. Workers from all programs came to her with their NC Fast issues and she worked to resolve them. In 2020, that role transitioned into also training new workers in Family and Childrens Medicaid. Robin has supported our entire Economic Services team over the years.

Thank you, Robin, for your service to the community and we wish you the very best in this new chapter.

**Recommendation/Motion:** Recognize Retiree Robin Askins for her years of service to Chatham County.