



Chatham County, NC

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Title: 2018 Third Quarter Employee of the Quarter Award-Mike Cowell, Wren Library Branch Manager

Sponsors:

Indexes:

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Attachments: 1. Mike Cowell, Wren Library

Date	Ver.	Action By	Action	Result
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2018 Third Quarter Employee of the Quarter Award-Mike Cowell, Wren Library Branch Manager

Action Requested: Award the Employee of the Quarter Award to Mike Cowell, Wren Library Branch Manager.

Introduction & Background: Mike has been making the Wren Memorial Library a real part of the community. Wren is serving as a distribution site for CORA’s SNACK program this summer. This program provides food for food insecure families with children. Wren’s location in the heart of Siler City makes it an excellent site for the many families in Siler City that need this program. Mike goes to a lot of extra effort to make sure the program succeeds. There is no way to know when the food trucks will schedule deliveries and he has been called at 6:30 AM to meet the truck. After the food is delivered the work begins: the room has to be set up with tables, the food has to be unboxed and arranged according to food group, and volunteers have to be scheduled. When the event concludes, any remaining food has to be prepared for pick-up, empty boxes have to be torn down and taken to recycling, and the room must be cleaned. Mike oversees all of this while managing the library and he remains cheerful and patient while doing it. He even greets most people by name, an obvious sign of his knack for building relationships.

Wren will also be hosting a job fair in the near future. Again, this will position the library not only as a source of books but as a community resource and a source of information.

Mike goes above and beyond in serving the public. He develops relationships with the people he serves and strengthens Chatham County government’s public service mission.

Discussion & Analysis: None

How does this relate to the Comprehensive Plan: N/A

Budgetary Impact: None

Recommendation: None

