



Chatham County, NC

Legislation Details (With Text)

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On agenda: 3/18/2024 **Final action:** 3/18/2024

Title: Vote to approve the proposal from Carolina Recording Systems for the upgrade of mission critical recording hardware and equipment for the Emergency Communications Centers for \$159,735.00

Sponsors:

Indexes:

Code sections:

Attachments: 1. CRS Quote # - Q-00164 - Chatham County 911 - DX Upgrade Actual

Date	Ver.	Action By	Action	Result
3/18/2024	1	Board of Commissioners	approved	Pass

Vote to approve the proposal from Carolina Recording Systems for the upgrade of mission critical recording hardware and equipment for the Emergency Communications Centers for \$159,735.00

Introduction & Background:

The county operates two (2) emergency communications centers (ECC), also known as public safety answering points (PSAP) or 9-1-1 centers; there is a primary and backup ECC. A component of each ECC is hardware and equipment to record all phone calls and radio traffic, both inbound and outbound. Mission critical recording equipment is required per North Carolina general statute.

Discussion & Analysis:

Carolina Recording System is our current vendor for sales, third party integrations, service, and maintenance. They are an industry leader for public safety and mission critical recording solutions and the authorized vendor for specific products in this part of the country for emergency communications centers. The current mission critical recording equipment and hardware needs to be upgraded. The NC 911 Board recommends a refresh cycle for this equipment every five (5) years.

How does this relate to the Comprehensive Plan:

Ensure public safety through adequate resources, plans, and partnerships to keep people and property safe.

Budgetary Impact: \$159,735.00

Recommendation/Motion:

Motion to approve the proposal from Carolina Recording Systems for the upgrade of mission critical recording hardware and equipment for the Emergency Communications Centers \$159,735.00.