**Prospect:** 217063 Quote: 6485027 Plan year beginning: 7/1/2025

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#### County of Chatham PSC 07012025

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For effective dates beginning July 2025.
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(form revision date: 1/16/2025) Tax Report: Not Applicable

Utilization Management - Powered by Carelon			
Program Name	Description / Selection	Fee \$	
Diagnostic Imaging Management (DIM)	Requires prior review for all CT, CTA, MRI, MRA, PET scans and nucleoutpatient setting.  Include  Exclude	ear cardiolo	ogy studies performed in an Per Member Per Month
Enhanced Cardiology Requires prior approval for echocardiology and other codes related to cardiology management.			management.
Program	Note: Groups who exclude Diagnostic Imaging must exclude this prog ☐ Include ☑ Exclude	<b>\$0.15</b>	Per Member Per Month
Medical Oncology	Promotes the use of evidence based treatment guidelines and quality	outcomes b	y efficient use of chemotherapy
Solution	and supportive agents.  ✓ Include  Exclude	\$0.21	Per Member Per Month
Musculoskeletal UM	Requires prior approval for MSK procedures such as spine surgery, int	terventional	pain management, and joint
Program (MSK)	surgery. ☐ Include ☑ Exclude	\$0.37	Per Member Per Month
Rehabilitation	Utilization Management for physical therapy, occupational therapy and speech therapy services.		
Management Program	☐ Include  ✓ Exclude	\$0.13	Per Member Per Month
Sleep Study Management Program	Requires prior approval for sleep studies.		
	☐ Include  ☑ Exclude	\$0.10	Per Member Per Month
Specialty Care Shopper Program	Involves referring providers and members in imaging site selection process by providing cost and quality transparency for CT and MRI studies.		oviding cost and quality
	Note 1: Not available to clients who purchase SmartShopper Program Note 2: Not available to clients exclude Diagnostic Imaging Program Note 3: Not available to clients who purchase the All Copay medical pl	an.	
	☐ Include  ✓ Exclude	\$0.06	Per Member Per Month

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(form revision date: 1/16/2025)

Clinical Support			
Program Name	Description / Selection	Fee \$	
Behavioral Health Management	Provides case management, utilization management, care coordination Cross NC behavioral health provider network. This service is provided		
Nurse Support Program (Case Management)	Personalized attention and comprehensive support for members dealin help manage high-cost conditions and reduce medical costs. This serve		
Nurse Support Program (Condition Care)	Diabetes, Asthma, Coronary Artery Disease, Congestive Heart Failure, and Hypertension and other preventable conditions. Includes care gap coaching.		
	Note: Clients who purchase EngageHealth do not need to select this particle.  ✓ Include  Exclude	<i>rogram.</i> \$0.64	Per Member Per Month
My Pregnancy Program	Supports expecting members through pregnancy, delivery, and the post resources, and tailored risk assessments to support a healthy pregnancincluded.  Include  Exclude	stpartum pe cy. A non-re \$0.01	riod. Includes customized tools, ewardable member campaign is Per Member Per Month
IVF and IUI to pre	options which offer benefits for every stage of life, spanning preconcep gnancy, postpartum, return to work and menopause. Billing is in the forons, which will be submitted as a claim.		
Fertility & Family Building	Comprehensive access to the nation's top specialists, powered by equisupport – fostering optimal outcomes and fully supported, inclusive me Note 1: Progyny order form must be completed and sent to Progyny. Note 2: The Fertility & Family Building engagement fee is valid for 12 n Note 3: Fertility & Family Planning has two pricing tiers based on enroll 2500+ = \$250.00 per member engagement.  Note 4: Groups enrolling in an All Copay medical plan cannot select the Include    Include   Exclude	mber exper	n member engagement. Ders: 250-2499 = \$550.00 and

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(form revision date: 1/16/2025)

011-11-11			
Clinical Support continued			
Program Name	Description / Selection	Fee \$	
Pregnancy & Postpartum	Proactive, dedicated coaching and educational curriculum through each parenthood – tailored to health risks, physical and emotional needs to c work.  Note 1: Progyny order form must be completed and sent to Progyny.		
	Note 2: The Pregnancy and Postpartum engagement fee is valid for 2: Note 3: Groups selecting Progyny Pregnancy & Postpartum cannot se. Note 4: Groups enrolling in an All Copay medical plan cannot select this Include	lect My Pre s Pregnand	egnancy. cy & Postpartum program.
	✓ Exclude	φ995.00	Per Participant
Menopause & Midlife	Early education in perimenopause symptoms and unparalleled access all 50-states – for empowered, convenient and evidence-based care du transitions through midlife.		
	Note 1: Progyny order form must be completed and sent to Progyny.  Note 2: The Menopause & Midlife engagement fee is valid for 12 month  Note 3: Groups enrolling in an All Copay medical plan cannot select this  Include  Exclude		
Health Line Blue	24/7 nurse line: confidential health information resource staffed by high ☐ Include ☑ Exclude	ly trained re \$0.19	egistered nurses (RNs). Per Member Per Month
Primary360	Primary360 includes all our virtual care services and specialists to addrand utilization campaigns are included.	ess whole	person health. Member welcome
	Note 1: Groups selecting Primary360 cannot select Telehealth services Note 2: Grandfathered groups must exclude this program.	S.	
	☐ Include ✓ Exclude	\$1.35	Per Contract Per Month
Telehealth	Provides convenient access to doctor consultations by mobile device of campaigns are included.	r online. M	ember activation and utilization
	Note 1: Groups selecting Primary360 cannot select Telehealth services.  Note 2: Grandfathered groups must exclude this program.  Note 3: Groups purchasing Mental Health Complete should only purchase Telehealth: Acute Care or Telehealth: Acute Care + Dermatology.		alth: Acute Care or Telehealth:
	Acute Care	\$0.65	Per Contract Per Month
	Acute Care + Dermatology	\$0.70	Per Contract Per Month
	Acute Care + Mental Health Care Teletherapy	\$0.75	Per Contract Per Month
	☐ Acute Care + Mental Health Care Teletherapy + Dermatology ✓ Exclude	\$0.85	Per Contract Per Month

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(form revision date: 1/16/2025) Clinical Support continued... **Program Name Description / Selection** Fee \$ Mental Health Care Mental Health app offers structured digital courses and remote care engagement coaching and telepsychiatry. Fees billed through claims, not as a Care Management fee. Fee based on engaged participants, defined as active users within 6-month increments. Mental Health Digital - Includes digital Mental Health Care app. Mental Health Complete Bundle - Includes digital behavioral health app with Mental Health Care Teletherapy at a discount when bundled with Chronic Condition Management Plus. Mental Health Complete - Includes Mental Health Digital app with Teladoc Mental Health Care Teletherapy. Note 1: For the "Complete" options Teladoc Mental Health Care consultation fees apply. Note 2: If purchasing Mental Health Complete or Mental Health Complete Bundle, only select Telehealth Acute Care or Acute Care + Dermatology. Mental Health Digital \$16.00 Per Participant Per Month Mental Health Complete Bundle \$17.00 Per Participant Per Month Mental Health Complete \$19.00 Per Participant Per Month ✓ Exclude **Chronic Condition** Virtual care for Diabetes, Pre-diabetes, and Cardiovascular chronic care conditions. Fees billed through claims, not **Management Plus** as a Care Management fee. Fee based on engaged participants, defined as active users within 6-month increments. Options: Hypertension Management Plus - Targets members with hypertension; also addresses dyslipidemia, weight management, and mental health. Prediabetes Management Plus - Targets members with pre-diabetes; also addresses hypertension, dyslipidemia, weight management and mental health. Note: Members participating in this pre-diabetes program for one year, will have a fee reduction to \$55 per participant per month, beginning with month 13. Diabetes Management Plus - Targets members with diabetes; also addresses hypertension, dyslipidemia, weight management and mental health. Note 1: Groups electing programs below and Mental Health Care should select Mental Health Complete Bundle for discount pricing. Note 2: Devices included based on applicable module. Lost or damaged devices replaced as a claim: blood glucose meter \$167, digital scales \$95, blood pressure monitor/cuff replacements \$97. You may select more than one. Hypertension Management Plus \$55.00 Per Participant Per Month Prediabetes Management Plus \$74.00 Per Participant Per Month Diabetes Management Plus \$95.00 Per Participant Per Month **✓** Exclude **Diabetes Prevention** Powered by Vida - Helps members achieve healthy weight and prevent type 2 diabetes and other conditions by adopting new healthy behaviors through expert coaching and in-app tools. This CDC-accredited program will allow Program (DPP) members at risk for type 2 diabetes to participate in evidence-based lifestyle change programs to reduce their risk of type 2 diabetes. Note: Fees billed through claims, not as a Care Management Fee. Include \$55.00 Per Participant Per Month ✓ Exclude

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Clinical Support	continued		
Program Name	Description / Selection	Fee \$	
Weight Management	Powered by Vida - Helps members achieve healthy weight and prevent type 2 diabetes and other conditions by adopting new healthy behaviors through expert coaching and in-app tools. This program will support all interested members in eating healthy, exercising, and losing weight through lifestyle changes.		rogram will support all interested
	Note: Fees billed through claims, not as a Care Management Fee.  Include  Exclude	\$55.00	Per Participant Per Month
GLP-1s for Weight Management	Powered by Vida - Helps members achieve healthy weight and prevent adopting new healthy behaviors through expert coaching and in-app to members in eating healthy, exercising, and losing weight through lifesty management for appropriate members.	ols. This pr	ogram will support all interested
	Note 1: Fees billed through claims, not as a Care Management Fee. Note 2: If GLP-1s for weight management program is elected, members prescriptions through this program. Note 3: Groups must have pharmacy benefits through Prime Therapeu management program. Note 4: GLP1 is only available to ASO groups with custom benefits.  Include		
	<b>▼</b> Exclude		·
Feed Your Health	Powered by NourishedRx - Type 2 diabetes management program (Hb meals and coaching by registered dietitians and wellness associates. Program fees include 12 months of access billed within the first 6 montengagement.		
	Note: Fees billed through claims, not as a Care Management Fee.  ☐ Include ☐ Exclude	\$1,500.00	Per Participant
GuidedHealth Rx Program	Identifies drug therapy opportunities and engages doctors to improve compharmacy and medical data.	are and lov	ver costs using an analysis of
	Note: All employer groups have access to the base package which incl adherence and underutilization. Self-funded groups can purchase the c categories.		
	✓ Include ☐ Exclude	\$0.10	Per Member Per Month

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(form revision date: 1/16/2025)			
Clinical Support continued			
Program Name	Description / Selection	Fee \$	
SmartShopper Program	SmartShopper is an engagement incentive program - part of the Blue Cross NC cost transparency tool. It pays members cash for shopping certain procedures and selecting a cost-effective provider. It cannot be combined with Specialty Care Shopper.		
	Note 1: Pricing levels are available for selection on the SmartShopp Note 2: SmartShopper Activation form must be completed and sent Note 3: Renewing groups will auto renew and do not need to submit to confirm pricing they should refer to their existing 3 way agreement Note 4: Not available to clients who purchase the All Copay medical Include    Include   Exclude	t to Sapphire-i it an activation nt.	Digital.
Signature Service	A high-touch concierge solution designed to provide expert membe Signature Service Intake must be completed for program activation		oort, education, engagement. A
	Note 1: Group must have 10,000+ members to qualify for Dedicated support.  Note 2: Clients who purchase EngageHealth do not need to select this program.		
	Shared	\$0.98	Per Contract Per Month
	☐ Dedicated  ✓ Exclude	\$1.07	Per Contract Per Month
EngageHealth	A personalized, holistic health advocacy program that combines our most intensive Nurse Support Program with our Signature Service Program for a simplified member experience. It includes: Signature Service; CM Post Discharge Call; High Touch Customer Care Management; Primary Nurse Model; Preadmission Call. Signature Service Intake must be completed by AIS for program activation.]		Signature Service; CM Post
	Note: Group must have 10,000+ members to select Dedicated Sup	port.	
	Shared Support	\$6.92	Per Contract Per Month
	☐ Dedicated Support  ✓ Exclude	\$7.01	Per Contract Per Month
Wellness Suppo	ort		
Program Name	Description / Selection	Fee \$	
Eat Smart, Move More, Weigh Less	An online, 15-week weight management program with optional 6 me Program billed through claims, not as a Care Management fee. Pa Smart, Move More, Weigh Less 2, which follows the same financial Less. Note: Not available to clients who purchase the All Copay medical	rticipants also structure as I	have the option to complete Eat
	☐ Include ☐ Exclude	\$245.00	Per Participant Per Class Series
Eat Smart Move More Weigh Less Weight Management Campaign	Program is run by Eat Smart, Move More, Weigh Less. Group must program above. There is no charge for non-rewardable but it must month prior to policy term date.  Standard Campaign Only Exclude	ot purchase Ea be selected b	at Smart, Move More, Weigh Less elow. Campaign end date is
	Eligibility: Subscriber Subscriber + Spouse / Domestic Part	tner 🗹 1	8+ Member

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Wellness Support continued			
Program Name	Description / Selection	Fee \$	
Tobacco Cessation	Powered by Pivot - Quit smoking or vaping program that uses innovative technology and clinically-proven strategies to help people reduce and ultimately quit using tobacco products.		
	Note: Fees billed through claims, not as a Care Management Fee.  Include  Exclude	\$415.00	Per Participant
Blue365®	An exclusive program that enables Blue Cross NC to offer members dy wellness products and services, family care, financial services and hea		s on a wide array of health and
Wellness Engagement Program Member engageme	ent is an easy way for you to promote participation in our wellness progra	am and rew	ard employees when they
complete certain ac			. ,
Standard Wellness Experience	Make it fun and easy for members to engage in healthy activities and p mobile app through wellness challenges and missions, wellness tools, gauge health status. Additional activities available below.		
	Note: Must include if selecting buyups or Wellness Rewards.  ☐ Include  ☑ Exclude	\$0.15	Per Member Per Month
Wellness Experience Buy Up Options	These are non-rewardable wellness activities which can be combined to the additional fees below; however, they cannot be selected if group selected program.		
	Options include: Private Challenges - Allows employer groups to create custom challenge members to build healthy habits.  Wellness Courses - Expert-led self-guided online coaching courses. Personal Coaching - Includes the online digital coaching courses outlin Coaching can be accessed online, via telephone, or combination of both	ed above ir	n addition to telephone coaching.
	You may select more than one.	<b>**</b> 0.40	
	☐ Private Challenges ☐ Wellness Courses	\$0.10 \$0.12	Per Member Per Month Per Member Per Month
	☐ Personal Coaching  ☑ Exclude	\$160.00	

**Prospect:** 217063 Quote: 6485027 Plan year beginning: 7/1/2025

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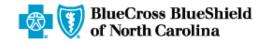
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Wellness Support continued			
rogram Name	Description / Selection	Fee \$	
Vellness Rewards Packages	Once you select Standard Wellness Experience, you can also elect to reward certain members through a variety of incentives for completing the activities listed in the packages below, for an additional fee. First, choose your Wellness Track, select participant Eligibility, and Reward Option. Also, selection of any Wellness Track cannot be paired with any of the Wellness Activity Buyup Options.		
	Note 1: Must include Standard Wellness Experience Note 2: Fees for tracks below are in addition to Standard Wellness Exp Note 3: Fees for tracks are based on the eligible population selected b Note 4: Selection of Custom Track requires the selection of activities of approving this PSC.	elow.	stom Group Intake Form, prior to
	Track 1: Support  Health Survey + Public Challenges + Quizzes + Skill-Building Missi	\$0.55 ions + Stri	Per Eligible Member Per Month de
	Track 2: Motivate  *Blue Connect Checklist + *Blue Connect Registration Campaign + Physical + Diabetes Progress Report - A1C Campaign + Emergency Survey + My Pregnancy Engagement Campaign + Nurse Support (Support (Condition Care) Campaign + Public Challenges + Quizzes  Track 3: Inspire  *Blue Connect Checklist + *Blue Connect Registration Campaign + Physical + Diabetes Progress Report - A1C Campaign + Emergency Health Survey + My Pregnancy Engagement Campaign + Nurse Standard Nurse Support (Condition Care) Campaign + Private Challenges + Building Missions + Stride  Custom Track  ✓ Exclude	cy Room E (Case Mar s + Skill-B \$0.95 · *Contact cy Room E upport (Ca	Education Campaign + Health hagement) Campaign + Nurse uilding Missions + Stride Per Eligible Member Per Month Preferences Campaign + Annual Education Campaign + Flu Shot + hase Management) Campaign +
	Eligibility: Subscriber Subscriber + Spouse / Domestic Partne	r 🗌	18+ Member
Vellness Reward Options	The group is responsible for paying incentives and gift card admin fees member per month gift card fee. Select one method below.	s, if applic	able. There is a \$0.05 per eligible
	HRA and HSA reward options are available for groups with HealthEqu	ity through	h Blue Cross NC.
	Employer Reward option can be used for Premium Contributions, othe rewards. Reporting will be provided.	er Savings	Account vendors, other employer
	Rally Coins are included with Standard Wellness Experience and can a Employer Reward Gift Cards HRA HSA Rally		sed as a reward for Tracks above.

#### Rewardable Campaigns/Activities

These are standalone campaigns which are included for all groups and will end one month prior to the plan year end date. Groups have the option to offer member incentives on one or more activities for a total fee of \$0.10 pmpm, regardless how many are selected as rewardable. Group is also responsible for member incentives and gift card administration fees, if applicable. See below for opt in. If group has selected a Wellness Rewards track, these are not eligible for rewards.

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(form revision date: 1/16/2025)

(10111111111111111111111111111111111111			
Wellness Support continued			
Program Name	Description / Selection	Fee \$	
Onboarding Campaign	This bundle includes three activities that educate and engage members, as appropriate, for a better health plan experience. The activities include: Blue Connect Registration: Participants are encouraged to register for Blue Connect, if not already registered. Blue Connect Checklist: Participants complete a checklist-type activity to help familiarize them with their health plan. Contact Preferences: Participants select their preference for receiving important information from their health plan.		
	This bundle promotes the 3 activities above and will run automatically as a part of your plan. If you'd like to reward for the completion of those 3 activities, you may elect to do so below. Please note that if you chose to do so, you will be electing to reward the same amount for all 3 activities.  Eligible rewardable activities will end one month prior to policy plan year end date.  *Blue Connect Registration Campaign + *Blue Connect Checklist + *Contact Preferences Campaign		
	Rewardable Standard Campaign Only	\$	
	Eligibility: Subscriber Subscriber + Spouse / Domestic Partner	<b>✓</b> 18+ Member	
Nurse Support (Case Management) Campaign	Eligible rewardable activities will end one month prior to policy plan year Rewardable  Standard Campaign Only	r end date. \$	
	Eligibility: Subscriber Subscriber + Spouse / Domestic Partner	✓ 18+ Member	
Nurse Support (Condition Care) Campaign	Encourages all eligible participants to engage in the NSP Condition Carabove to select the campaign. Eligible rewardable activities will end on Rewardable  Standard Campaign Only	re program. Program must be selected e month prior to policy plan year end date.  \$	
	Eligibility: Subscriber Subscriber + Spouse / Domestic Partner	✓ 18+ Member	
Diabetes Progress Report - A1C Campaign	Targets all participants with a diabetic care gap and encourages them to Eligible rewardable activities will end one month prior to policy plan year Rewardable  Standard Campaign Only  Eligibility: Subscriber Subscriber + Spouse / Domestic Partner	r end date. \$	
	Eligibility. Cobsoniber Cobsoniber Copedate / Definestion artifici	V 10 Member	
My Pregnancy Engagement Campaign	Standard campaign includes a two-wave targeted member message via activity for expecting members who complete a pregnancy risk survey i rewardable activities will end one month prior to policy plan year end da Rewardable  Standard Campaign Only  Eligibility: Subscriber Subscriber + Spouse / Domestic Partner	n the My Pregnancy app. Eligible ate.  \$	
_		<del>-</del>	
Emergency Room Education Campaign	Educates targeted members 18+ and subscribers of children <18 on hor alternatives to the Emergency Room. Eligible rewardable activities will date.  Rewardable  Standard Campaign Only	by to save time and money by highlighting end one month prior to policy plan year end  \$	

**Prospect:** 217063

Plan year beginning: 7/1/2025



Quote: 6485027

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(form revision dat	e: 1/16/2025)
Wellness Sup	pport continued
Program Name	Description / Selection Fee \$
Standalone Activity Reward Options	Reward Options will be administered by Blue Cross NC. Select the method below. The group is responsible for paying incentives and gift card admin fees (\$1.75 per redeemed card), if selected.  Gift Cards HRA HSA
Campaign Cost Program	Groups have the option to offer member incentives on one or more activities for a single per member per month fee. Group is also responsible for member incentives and gift card administration fees, if applicable. See below for opt in. All campaigns will end one month prior to the plan year end date.
	Include \$0.10 Per Member Per Month  ✓ Exclude
Other Consid	lerations
Caveats and	Signature
Caveats and	<u> </u>
Caveats:	
Member Portal	l will only display programs purchased.
2. Any program li	isted with a PMPM or PCPM fixed fee will be itemized separately and billed through the monthly billing statement. All will remain on the statement of account.
3. Please refer to	the full rate exhibits for complete list of all rating assumptions and caveats.
4. Fees are effect	tive as of the contract renewal date stated on this document, and are subject to change during the year.
5. Please consult and regulations	t with your tax adviser and attorney to ensure the wellness plan design and any rewards comply with all applicable laws s.
6. Employer is re-	sponsible for designing and funding the rewards.
7. Customized re	porting may be available for an additional fee.
8. This document	t makes up a part of your Administrative Services Agreement (ASA) with Blue Cross NC. Please retain for your records.
9. This Program S	Section Chart replaces any previously issued Program Selection Charts.
Administrator, and	I agree that this document accurately reflects (1) the programs and features that have been elected by the Plan (2) any additional fees that will be charged under the ASA for the above-noted contract year. Please consult with your attorney to ensure that your wellness and rewards programs comply with all applicable laws and regulations.

Plan Administrator \_\_\_\_\_ (print)

Plan Administrator Signature \_\_\_\_\_

Date \_\_\_\_