

Nominee Name: Andrea Brady, Human Resources and Risk Management

Nominator Name: Kelley Moody, Social Services

Date: 03/16/2016

In what way does the employee demonstrate Employee of the Month criteria?

In December 2015, I broke my foot and had to have surgery, etc. causing me to take FMLA for the first time in my 20 1/2 years with Chatham County. I was at a complete and emotional loss. I started with Andrea from the beginning.

Having to add a little humor, together, we learned how this process works. Since then, I have been in physical therapy, my husband has decided to make a career change, causing me to have to put him on our insurance as well as both my son and him on our dental. With all this being said, Andrea was number one in responding timely (every email or call was returned the same day; even though she may have been in training or a day long meetings); she walked me through everything, explaining the changes to my payroll and medical/dental plans, each step of the way, all the while asking me how I was really doing, how physical therapy was going, and the best of all, telling me everything was going to be okay. You have no idea how much that means to me as an employee. Her commitment to her job is OUTSTANDING and her Customer Service is top notch! If she didn't know the answer, she would always find out. She has made these two major events happen for me, handling everything that I could not. She is an asset to our County and I am so glad that I have her to turn too, especially when a crisis comes about.

I nominate Andrea Brady for employee of the Quarter. She deserves it more than she would ever admit. Thank you Andrea...and Thank you To the Manager's office for always being there, when I need you.