



Strategic Services Proposal

Chatham County

Service Proposal ID: 8561

AW MS Renewal

Aug 6, 2025

Pricing Valid 90 Days from Above Date

ePlus Account Team

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Please Note: This document is not an official ePlus Managed Service Order Form, Master Service Subscription Agreement (MSSA) and/or a legally binding contract. The purpose of this document is to provide budgetary managed service pricing (based on devices indicated in this document) with a high-level overview of the service for the customer's reference and is subject to change based on final order form between ePlus and customer. An ePlus MSSA and Order form will need to be signed for execution of Services.



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Proposal Summary

Thank you for considering ePlus to support your business needs. We appreciate the opportunity to be your trusted partner and an extension of your team for the proposed services. The following summary details the services included in this proposal as well as pricing.

Proposed Services

Service	Annuity (Monthly)	One Time	Term (Months)	Total Count Covered (Devices/Users/Seats/Capacity)
MDR (Managed Detection and Response) Service	✓		12	
ePlus Customer Experience Service	✓		12	
ePlus Customer Experience Service	✓		12	
Arctic Wolf Annuity	✓		12	
Total	\$12,533	\$0		

Proposed Caveats

The price summary above is an approximation based on the solution requirements defined in conjunction with Chatham County. Actual pricing and timing of invoicing may change after all elements of the project are finalized in a mutually agreed upon contract. One-time charges may be spread over the first year, or in some cases, the term of the contract. Financing fees may apply. Consult with your Business Development Executive for further details. This estimate remains valid for 90 days from the submitted date.



Appendix

Service Description Documents (SDDs)

For further detail on any service described in this proposal, an official ePlus Service Description Document (SDD) can be requested from your ePlus account team. SDDs are a contractual extension of ePlus' Master Subscription Services Agreement (MSSA) and provide details around expectations for delivering the service.

Service Inventory

ePlus Customer Experience Service

Term
12

ePlus Security Orchestration - MDR Service

Term
12

