



Chatham County, NC Emergency Operations Center 8/18/2025 *Executive Summary*



NC 902 at CCHS
Tributary of Bear Creek



Chatham County, NC

Emergency Operations Center

8/18/2025 Executive Summary

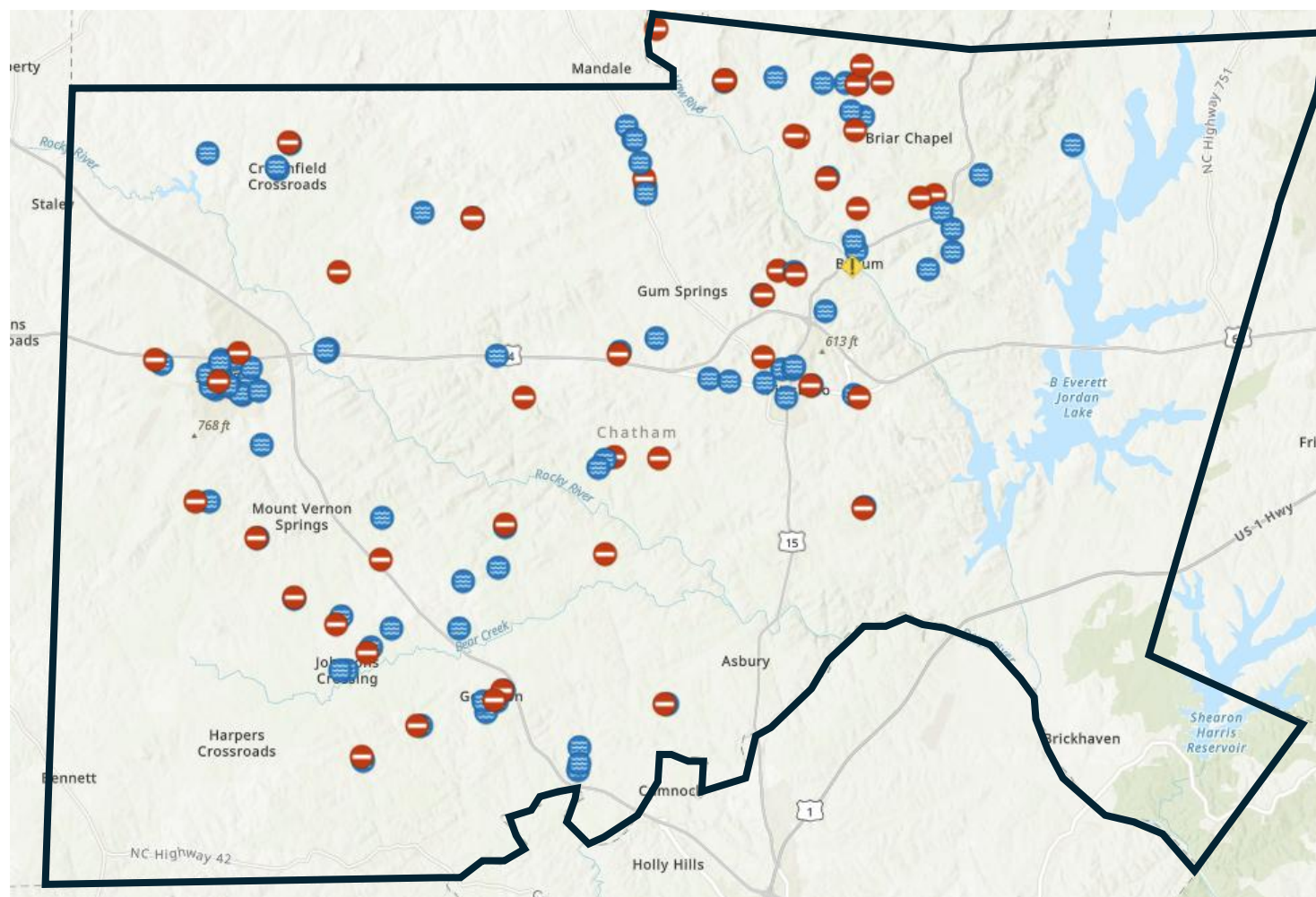


Event Summary:

- Chatham 9-1-1 received its first report of a tree down in the roadway at 12:35pm on Parker Herndon Road off Hamlets Chapel Rd.
- The National Weather Service in Raleigh issued two(2) Flash Flood Warnings, a Severe Thunderstorm Warning, two(2) Tornado Warnings, and several Special Weather Statements. These trigger activations of Chatham's CodeRED system, and in some cases the EAS and WEA systems.
- Chatham 9-1-1 received its first report of a vehicle trapped in floodwater at 6:11pm on Fairfax Street, near Alston Bridge Rd.
- Chatham EOC issued a Road Flooding Warning for western Chatham at 7:07pm, and then eastern Chatham at 8:07pm.
- At 9:20 Chatham EOC issued a River Flood Warning to residents along the Haw River from Alamance County to Jordan Lake due to it likely exceed flood of record (Fran 1996) by midnight. EOC activated WEA and CodeRED alerts for residents along the river to be aware, and the Sheriff's Office conducted door-to-door notifications to flood-prone homes along the south shore of the river near Bynum.
- On Monday 7/7 at 3am responded to EMS call off Gilmore Road, which had washed out, isolating several dozen homes. Emergency access road was identified by Chatham Planning at 11am, improvements made and access established at 1pm.
- On Monday 7/7 at 6pm Chatham EOC issued a notice to residents on Jeremiah Drive that Jordan Lake elevation could overtop the road.
- On Tuesday 7/8 at 6pm NCDOT completed temporary repairs to Gilmore Road.



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- Rainfall ranged from 6" – 11.5", with the greatest amounts in Pittsboro and north towards Orange and Alamance Counties.
- 99 reports of trees/debris in the roadway
- 80 reports of flooded roads
- 13 NCDOT Damaged/Washout Roads

MAP: Roads impacted by Chantal 7/6-7/7:

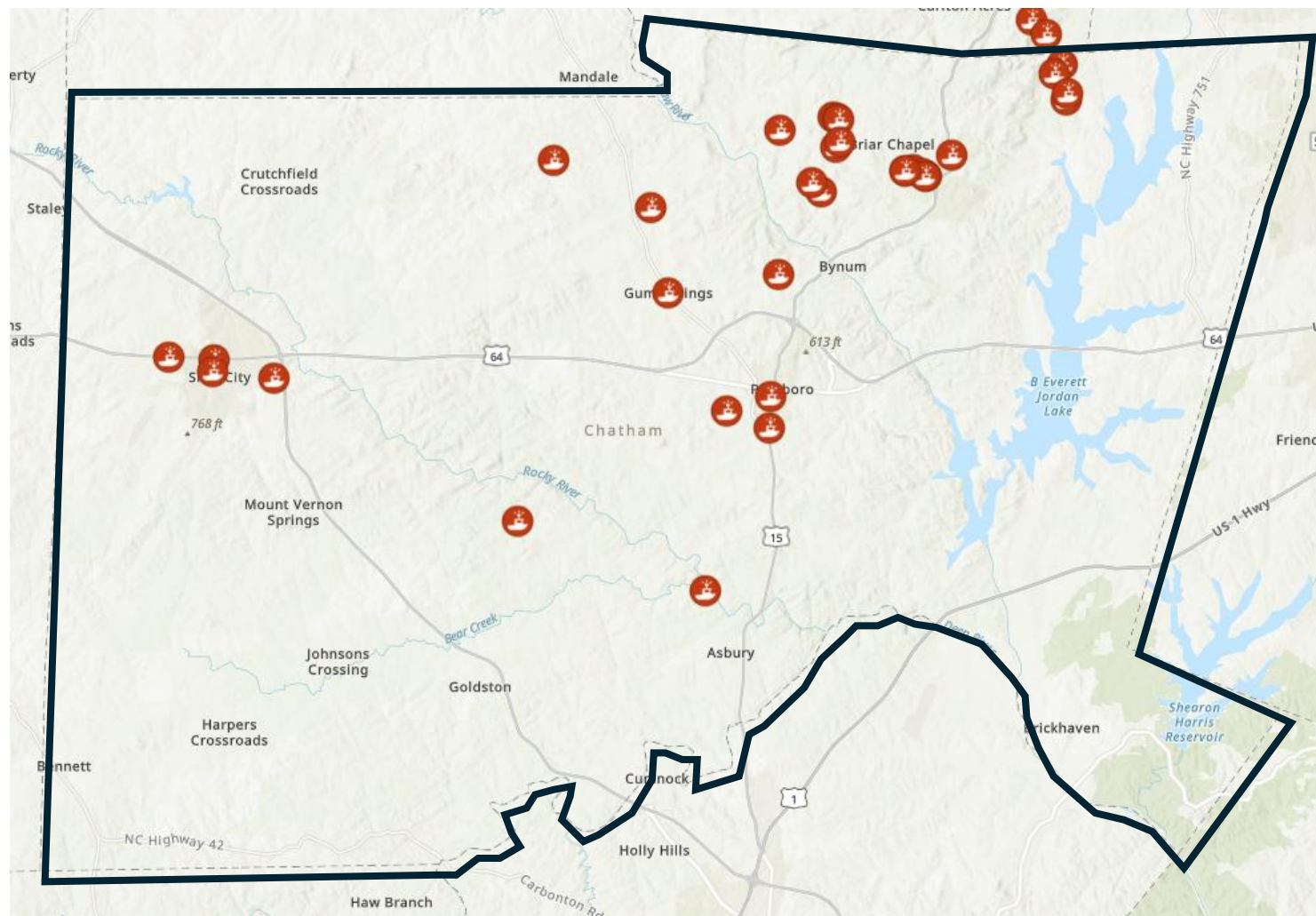
- Blue icons are flooded roads
- Red icons are roads blocked or damaged
- Yellow icon is river flooding



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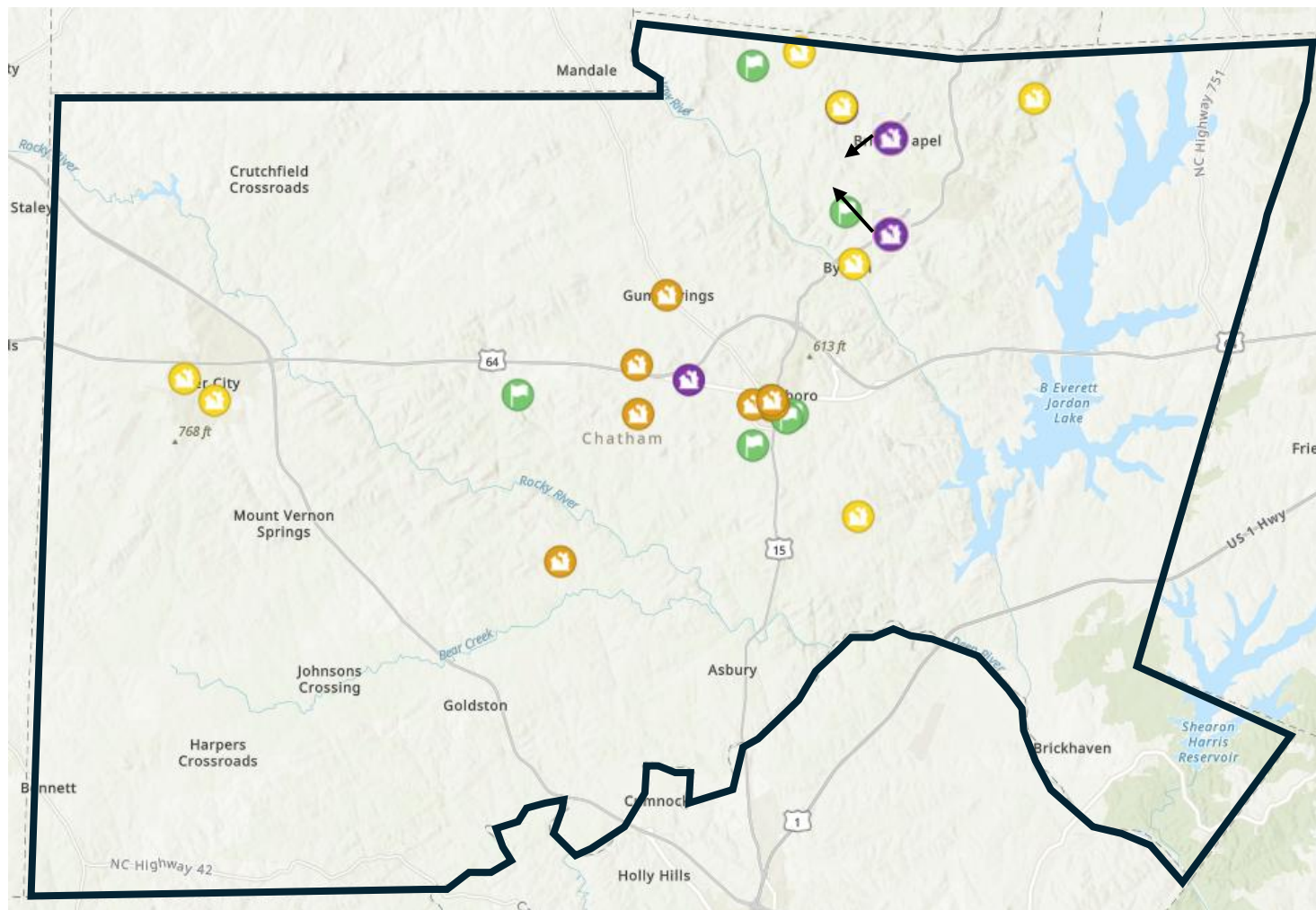
- 33 water rescues for vehicles driving through floodwater (Shown on map)
- 3 fatalities
- 47 traffic accidents
- 35 traffic hazards
- 31 electrical hazards
- 9-1-1 processed 1,687 calls on Sunday and Monday. More than twice calls during same time previous week.
- Chatham EOC initiated six(6) alerts via CodeRED and/or WEA:
 - 30,328 phone calls connected
 - 7,317 emails
 - 13,945 texts
 - All warnings were available in English and Spanish.



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- \$1.6M in NCDOT damage
- \$200k to Town of Pittsboro facilities
- Flood damage to Chatham Parks & Recreation facilities including US 64 Haw River Access and South Bynum Park. Damage to gravel drives at Northwest, Southwest, Earl Thompson parks, Hwy 64 and US 15-501 lots.
- Erosion to Town of Siler City roads and ROW
- Flood damage to businesses along NC 87, Sanford Road
- At least three(3) families were assisted by Salvation Army of Chatham County with temporary housing and other support.

MAP: Structures impacted by Chantal:

- 3 homes Major Damage (Purple icons)
- 5 homes Minor Damage (Yellow icons)
- 10 homes Affected (Green icons)
- 5 private drives/roads with Major Damage (not shown)



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Recovery Status:

- Local Damage Assessments conducted
 - Staff met with NCEM Recovery Section on 7/16/2025
- State of Emergency Declared by Governor on 7/17/2025, including Chatham County.
- Small Business Administration Disaster Declared on 7/25/2025 for Durham & Orange Counties. Chatham residents & businesses eligible for assistance as contiguous counties.
- State Type I Disaster Declaration Declared 8/5/2025.
- Governor requested a Federal Major Disaster Declaration on 8/5/2025. Request includes:
 - Public Assistance – All Categories
 - Hazard Mitigation Grant Program (HMGP)

Tropical Storm Chantal Disaster Recovery Centers Locations and Hours

ALAMANCE COUNTY

LOCATION

Alamance County
Health Services
319 North Graham Hopedale Rd.
Burlington, NC 27217

HOURS

Monday – Friday
8 a.m. - 5 p.m.
Saturday
10 a.m. - 2 p.m.
Sunday, Closed

DURHAM COUNTY

LOCATION

Durham County Library
North Regional Branch
221 Milton Rd.
Durham, NC 27712

HOURS

Monday – Friday
10 a.m. - 5 p.m.
Saturday
10 a.m. - 2 p.m.
Sunday, Closed

ORANGE COUNTY

LOCATION

The Drakeford Library
Complex
203 South Greensboro St.
Carrboro, NC 27510

HOURS

Monday – Friday
8:30 a.m. - 5 p.m.
Saturday
10 a.m. - 2 p.m.
Sunday, Closed

Individual Assistance
Information Hotline
919-825-2378

www.ncdps.gov/chantal

