Leadership Case Study: Diversifying Boards

CHATHAM COUNTY ADVISORY BOARDS AND COMMITEES



MEMBERS:

KAITLYN WARREN

HUNTER GLENN

AMY MOORE

MALLORY PETERSON

ADVISORS:

COURTNEY COOPER-LEWTER

LINDSAY RAY

- Chatham County advisory boards and committees lack diversity.
- The goal of this project is to identify successful strategies for recruiting a diverse volunteer population and encouraging elected officials to make diverse appointments.
- Boards must be diverse in gender, age, ethnicity, geographic location (5 commissioner districts), education, socio-economic background, etc.

Define the Terms

- What Boards and Committees are we looking at?
 - Our analysis and recommendations focus on advisory boards and committees in Chatham County whose members are appointed by the Board of Commissioners

Define the Terms

Diversity

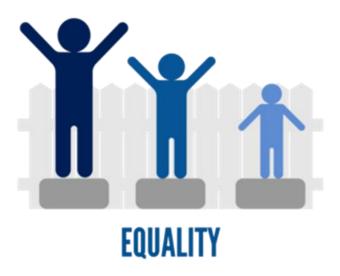
Includes all the ways in which people differ and encompasses all the different characteristics that make one individual or group different from another. It is all-inclusive and recognizes everyone and every group as part of the diversity that should be valued. (ICMA)

Limits of Diversity

Diversity does not equate to equity. It is not enough to focus on creating a diverse group, we must address the barriers that have prevented diversity (Baltimore Racial Justice Action)

Equity

Allocating resources and opportunities as needed to create equal outcomes for all community members (United Way)





Why it matters

- Research demonstrates numerous benefits of a diverse workforce, including:
 - Increased number of perspectives
 - Greater creativity and innovation
 - Faster problem-solving
 - Increased engagement
 - Better decision-making



Barriers to Board Diversity

Measuring Board Diversity

Advertisement of Open Positions

Accessibility of the Application

Diversity of Appointments

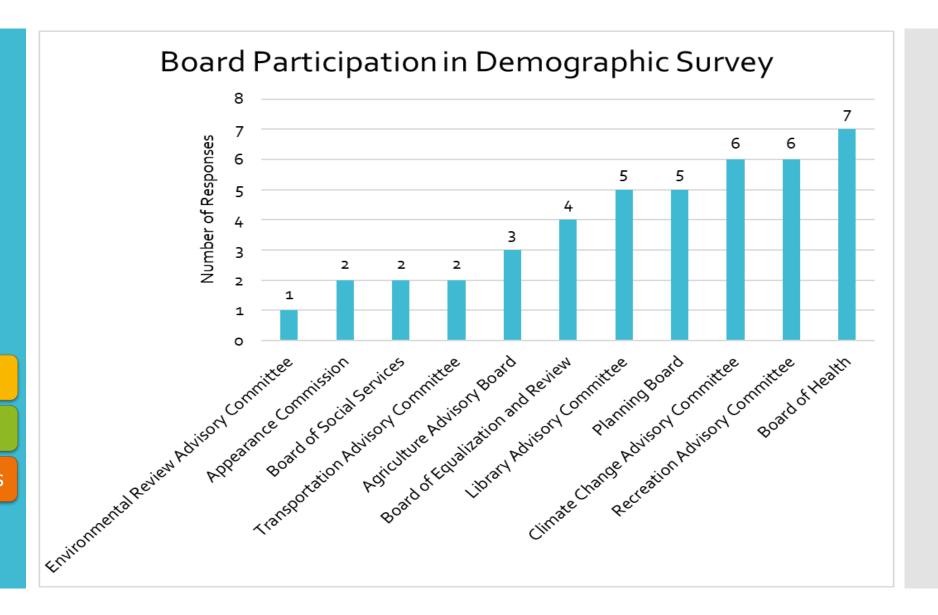
Barriers to Commitment

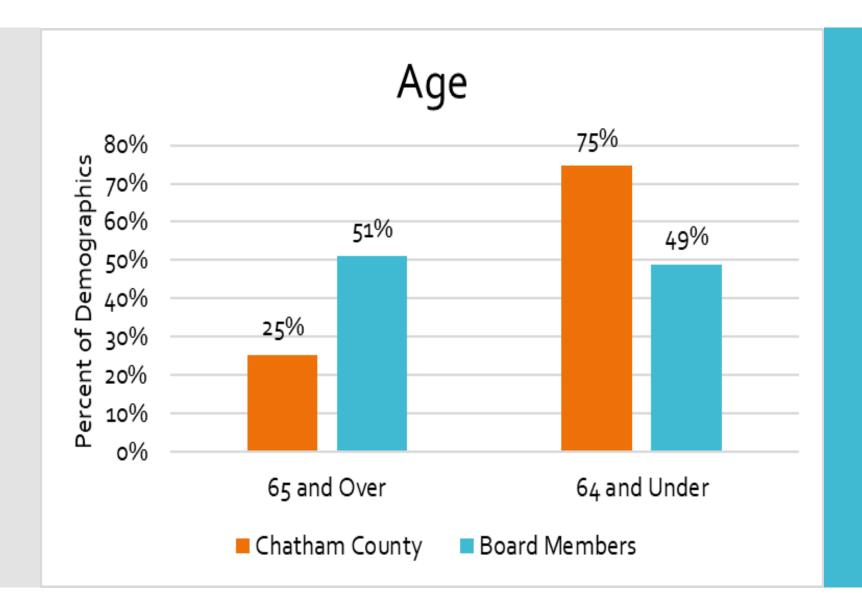
Demographic Data

Survey was sent to 11 Boards

Received 43 Responses

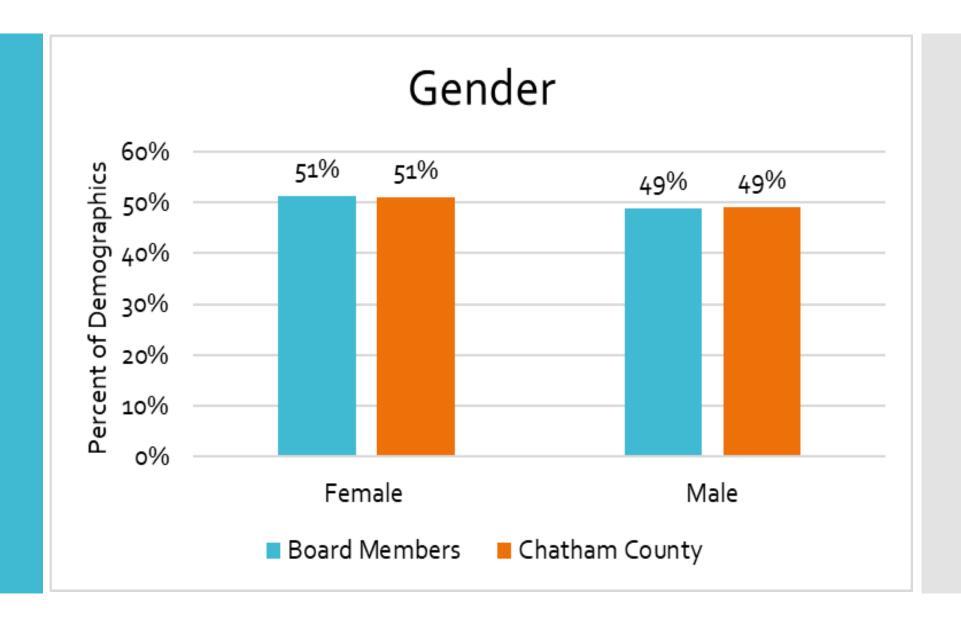
Asked 9 Demographic Questions



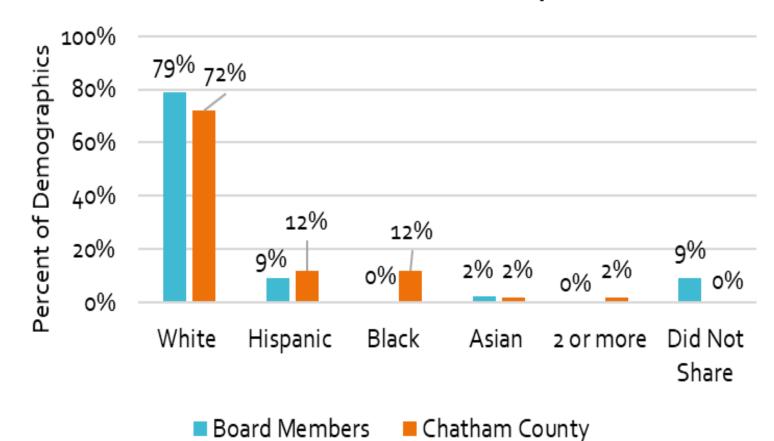


"Please enter the year you were born."

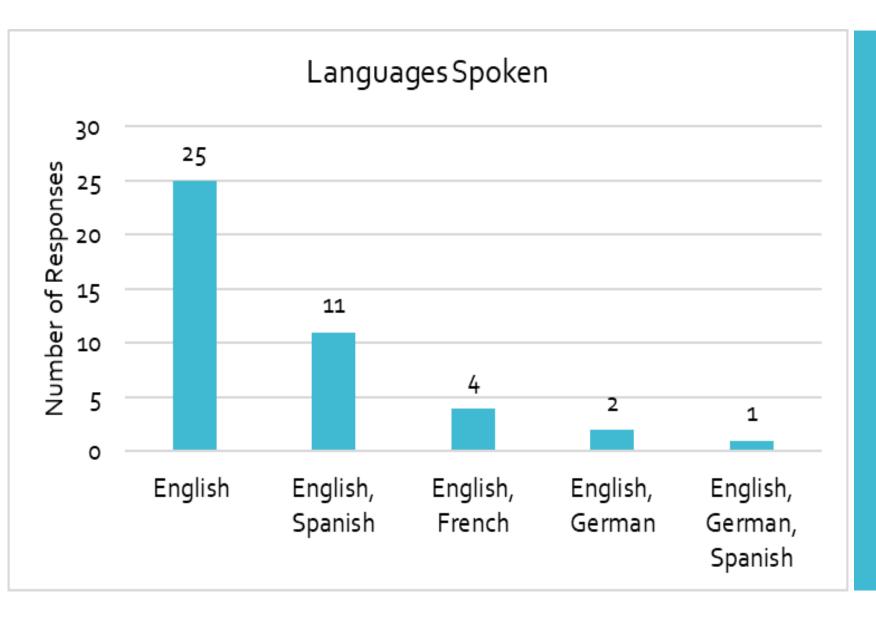
"Please enter your gender."



Race and Ethnicity

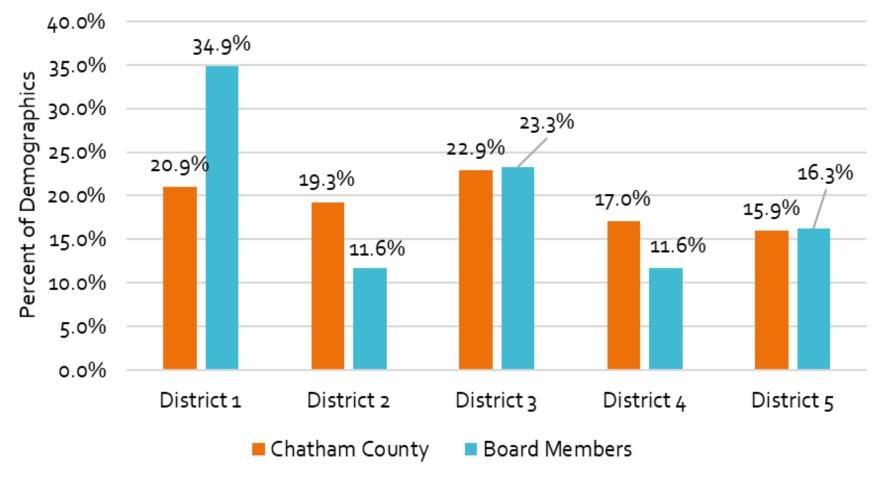


"Please enter the race or ethnicity that best describes you."



"Please list all of the languages you speak." "Please select which Chatham County district you live in."





Population
Estimates For
Each District

Diversity Index

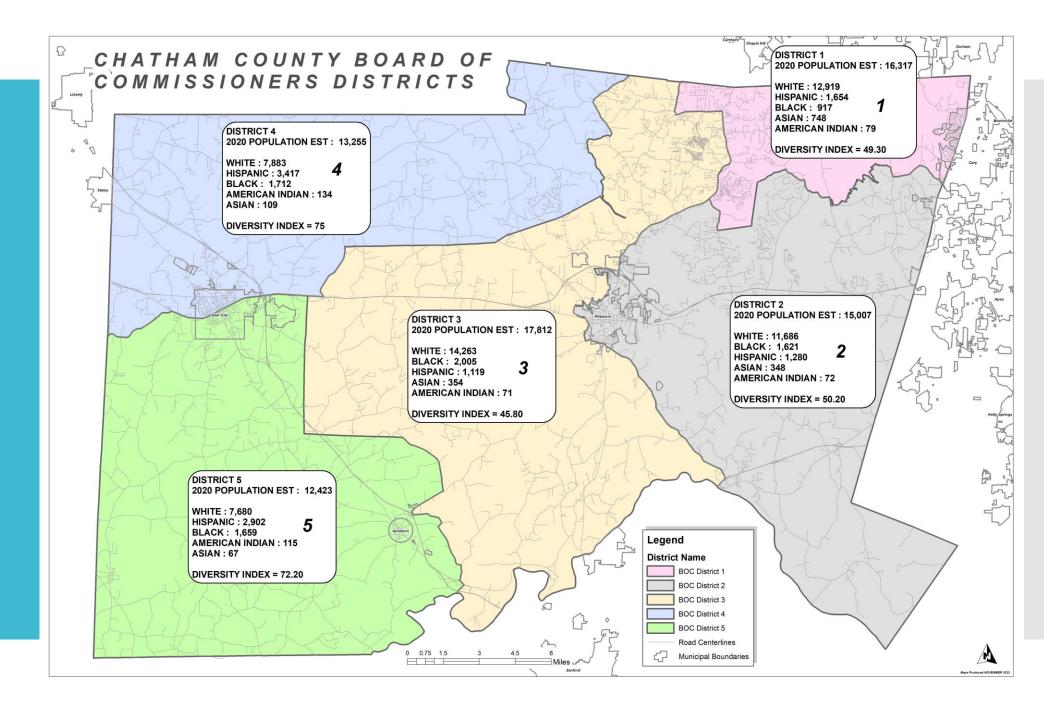
District 1 – 49.30

District 2 - 50.20

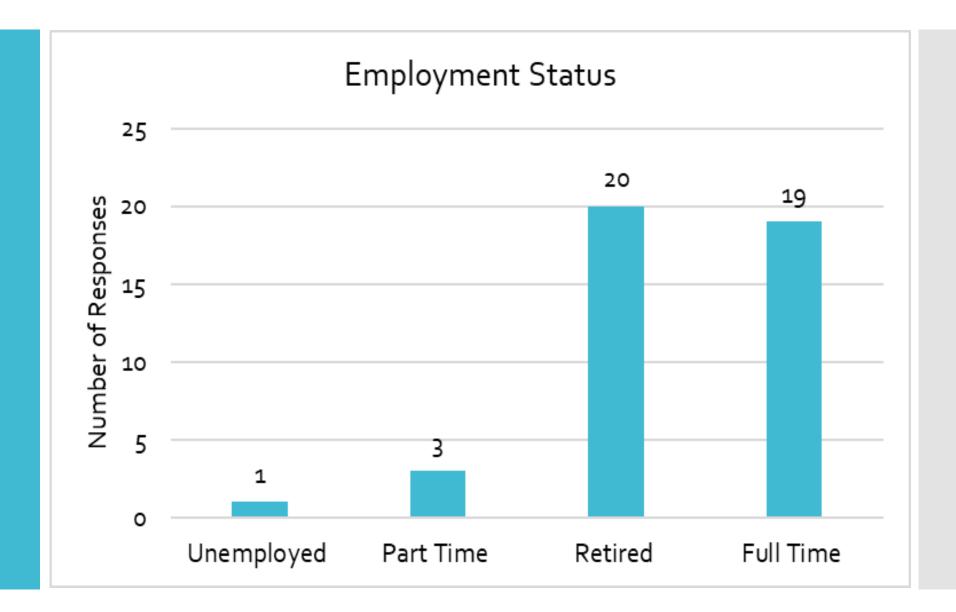
District 3 – 45.80

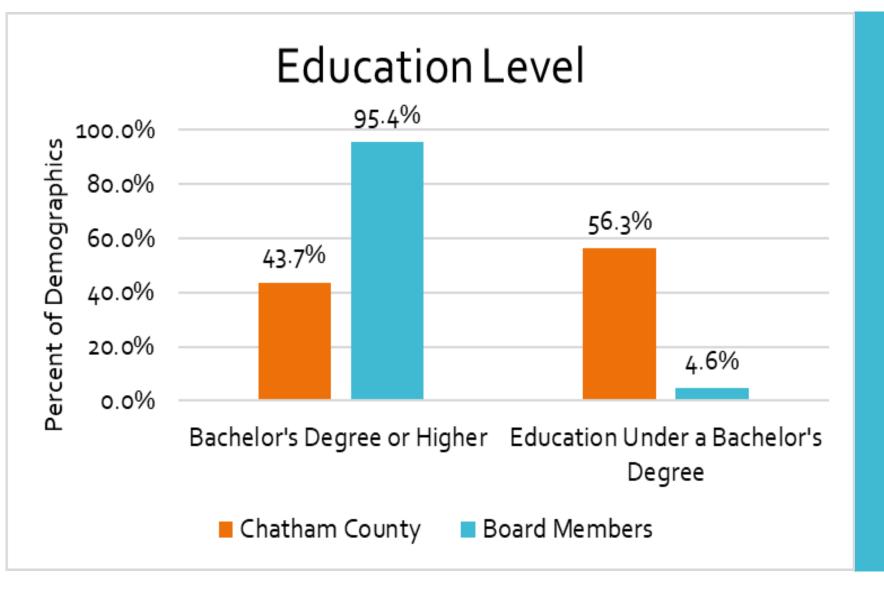
District 4 - 75.00

District 5 – 72.20

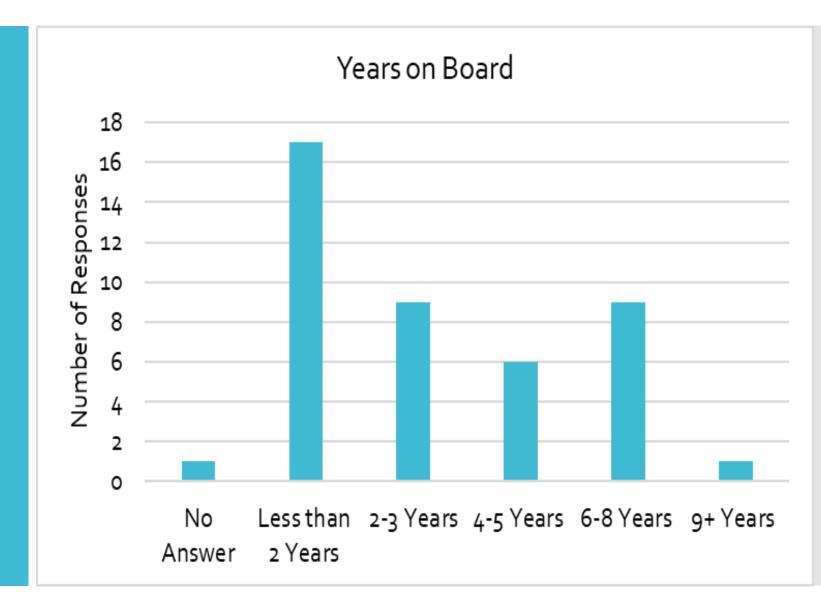


"Please enter your level of employment."





"Please enter the highest level of education you have completed." "How long have you served on this board?"



Explain existing process in Chatham

- Chatham County Citizen Advisory Committees Policy
 - Membership: Qualifications, Composition, Selection and Appointment, Terms, Attendance, Resignations, and Vacancies.
 - Roles and Responsibilities: Members, Governing Board, Chair, Vice Chair, Secretary Selection, Responsibilities, and Accountability and Reporting.
 - Organization: Members attend an orientation.
 - Meetings: Public and follow Open Meetings Law, Public Input, Minutes, and Recommendations.
 - Subcommittees
 - Quorum: one more than one half of the members.
 - Voting: Simple Majority votes, only appointed members can vote, no voting by proxy, abstentions only for conflicts of interest.
 - Authorized Representative: The Chairperson usually serves as the official representative of the committee.
 - Conflicts of Interest
 - Compensation and Travel
 - Limitations of Powers

COMMISSIONERS DISTRICTS WHITE: 12,919 BLACK: 917 **ASIAN: 748 AMERICAN INDIAN: 79** : 13.25 The Application and Process Select up to 3 Boards to serve on. Why do you want to serve the County? Educational and Employment background? Other civic involvement? Explain Gender, Ethnicity, and Age? Existing Residents can apply online with the Survey123 application. Process In · Vacancies and Committee information is advertised on Chatham the website. The PIO lists vacancies on all media outlets, including the chat list. County departments will also post information about their boards and committees. **BOC District BOC District 2 BOC District 3 BOC District 4 BOC District 5**

Other Jurisdictions

- Analyzed seven other counties.
 - · Alamance, Caswell, Franklin, Granville, Harnett, Lee, Moore
- Chatham County has a similar policy for applying to boards.
 - More robust application than most
 - Many counties do not collect any demographic information
- None of the counties similar to Chatham have DEI statements on their applications or within policies.

Other Jurisdictions D.E.I. Statements

- Several Municipalities have made expanding diversity on their boards and commissions a priority. Often by including Diversity, Equity, and Inclusion statements in their ordinances and policies.
 - Charlotte: "nominees will represent the diversity in our community through their cultural/ethnic background or by being on the board or in the employment of an organization which serves our culturally/ ethnically diverse population."
 - Greensboro: "The Greensboro City Council are committed to promoting a culture of diversity and equity throughout our city, therefore we encourage individuals with diverse backgrounds and experiences to apply for our committees." "The composition of the Commission will reflect Greensboro's diversity and ensure representation for key stakeholders in the community"

Updated District Maps and Demographic Resources

New Application

Diversity Equity and Inclusion Statement

Community Engagement Platform

Creation of an Internal Committee

Prioritize Accessibility

Recommendations

Updated District PDF Maps

Add Simple Interactive Mapping Application for Township Districts and **Commissioner Districts** and other Districts of Interest

"What District Am I In"



Our Community

Government

Organizations

- Appointed Boards and Committees

Animal Appeals Board

Application to Serve & Openings

- + Adult Care Advisory Committee
- Affordable Housing Advisory
- + Agriculture Advisory Board

Appearance Commission

Board of Elections

Board of Equalization and Review

Board of Health

+ Board of Social Services

Chatham-Orange Task Force

Climate Change Advisory Committee

Economic Development Board

Environmental Review Advisory

Housing Authority

+ Juvenile Crime Prevention

Government » Appointed Boards and Committees »

Application to Serve & Openings

A Print Feedback Share & Bookmark Font Size: 1



If you are interested in serving on one of the county's volunteer boards or committees, you must complete and submit an application form. It is important to note that some committees or boards may not have vacancies at this time and some require specific qualifications for positions. You must be at least 18 years old to apply.

TOWNSHIP: The application form includes a place to list your township. If you do not know the township in which you reside, click here.

COMMISSIONER DISTRICTS: Some committees or boards require or prefer applicants to live or be appointed by a commissioner based on residing in a specific commissioner district. If so, click here to view the Board of Commissioner election districts that took effect in 2012.

APPLICATION FORMS:

You can apply online for most committees by completing this form: https://chathamnc.seamlessdocs.com/f/CommitteeForm

You can apply for the Agriculture Advisory Board by completing this form: https://chathamnc.seamlessdocs.com/f/AgBoardApplication

You can also contact Clerk to the Board Lindsay K. Ray to obtain a printed or emailed copy at lindsay.ray@chathamcountync.gov or 919-545-8302.

If you do not submit the online form, you can mail applications to <u>lindsay.ray@chathamcountync.gov</u>, fax to 919-542-8272 or mail to County Manager's Office, PO Box 1809, Pittsboro, NC 27312.



Featured Maps & Applications

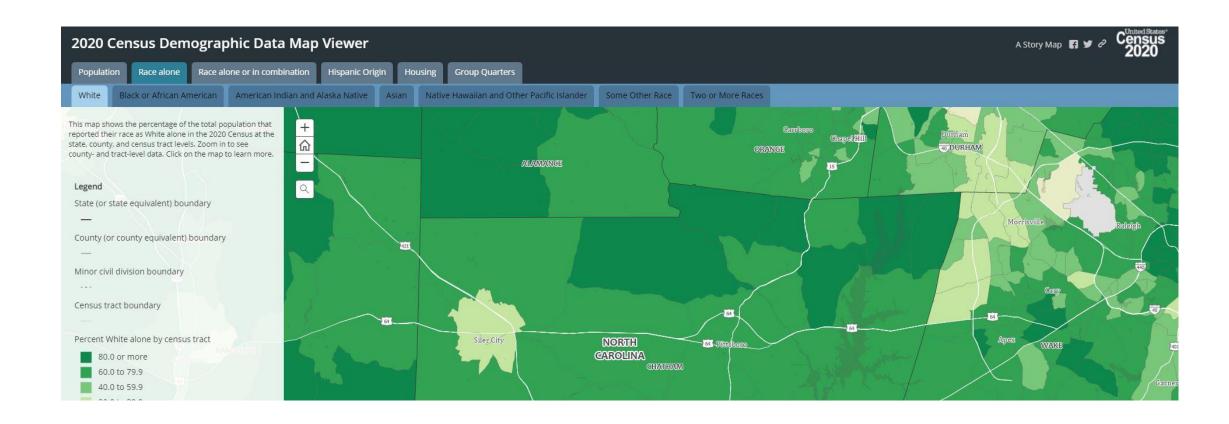
Browse and launch any of Chatham County's GIS web applications based on your user requirements. The Tax & Land Records application is our most heavily utilized application and contains the most functionality for finding property information. If your interests are more focused on a specific task like finding elections information or school locations try our more focused applications designed specifically







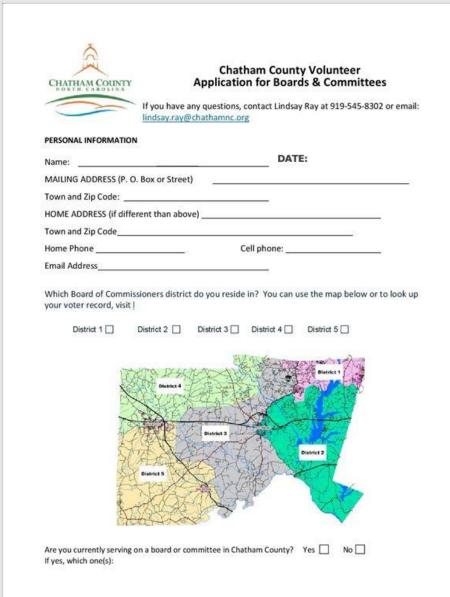




GIS Demographic Web Mapping Application

Application Now

2 Pages



Select up to THREE b		
Agriculture A		Library Advisory Committee
	ousing Advisory Committee	Appearance Commission
☐ Planning & Ad	fult Care Home Committee	☐ Board of Equalization & Review ☐ Board of Health
	dvisory Committee	Board of Realth Board of Social Services
	on Advisory Committee	Climate Change Advisory Committee
	of Adjustment	Environmental Review Advisory Committee
	or Aujustinent	
Why do you wish to	serve the county in this capacity	n.
EDUCATION	ational background. Include name	nes of schools and degrees held.
	RECENT EMPLOYMENT	
Name of Employer:	<u>-</u>	
Name of Employer: Address of Employer	<u>-</u>	
Name of Employer: Address of Employer Position:		
Name of Employer: Address of Employer Position: Work Phone:		
Name of Employer: Address of Employer Position: Work Phone: CIVIC INVOLVEMENT	r	
Name of Employer: Address of Employer Position: Work Phone: CIVIC INVOLVEMENT	r	
Name of Employer: Address of Employer Position: Work Phone: CIVIC INVOLVEMENT	r	
Name of Employer: Address of Employer Position: Work Phone: CIVIC INVOLVEMENT Please list the name:	r r s of the civic organizations in wh	
Name of Employer: Address of Employer Position: Work Phone: CIVIC INVOLVEMENT Please list the name:	r s of the civic organizations in wh	
Name of Employer: Address of Employer Position: Work Phone: CIVIC INVOLVEMENT Please list the name: DEMOGRAPHIC INFO We ask your help in	T s of the civic organizations in wh O (OPTIONAL) assuring the diversity of membe	iich you currently hold membership:
Name of Employer: Address of Employer Position: Work Phone: CIVIC INVOLVEMENT Please list the name: DEMOGRAPHIC INFO We ask your help in optional, and you ma	T s of the civic organizations in who continued to the civic organization of the civic organizations in who continued to the civic organization or the civic organizat	rich you currently hold membership: ership on our boards and committees. This section is
Name of Employer: Address of Employer Position: Work Phone: CIVIC INVOLVEMENT Please list the name: DEMOGRAPHIC INFO We ask your help in a optional, and you ma GENDER: Male	T s of the civic organizations in who of the civic organizations in white organizations in the organization organization organizations in the organization organiza	rship on our boards and committees. This section is
Name of Employer: Address of Employer Position: Work Phone: CIVIC INVOLVEMENT Please list the name: DEMOGRAPHIC INFO We ask your help in optional, and you ma	C (OPTIONAL) assuring the diversity of member and the bank. ETHNIC ORIGIN/RA White, non-Hispanik African-American	rich you currently hold membership: rship on our boards and committees. This section is CE: Asian or Pacific Islander Native American
Name of Employer: Address of Employer Position: Work Phone: CIVIC INVOLVEMENT Please list the name: DEMOGRAPHIC INFO We ask your help in a optional, and you ma GENDER: Male	To sof the civic organizations in who sof the civic organizations in who so the civic organizations in who so the civic organizations in who so the civic organization of the civic organizations of the civic organizations in who so the civic organizations in white organizations in the civic organization organizati	rship on our boards and committees. This section is





Example of New One Page Application

Fillable PDF

Diversity Equity and Inclusion Statement at the bottom

Chatham County	Volunteer	Application	for	Boards	and	Committees
-----------------------	-----------	-------------	-----	--------	-----	------------

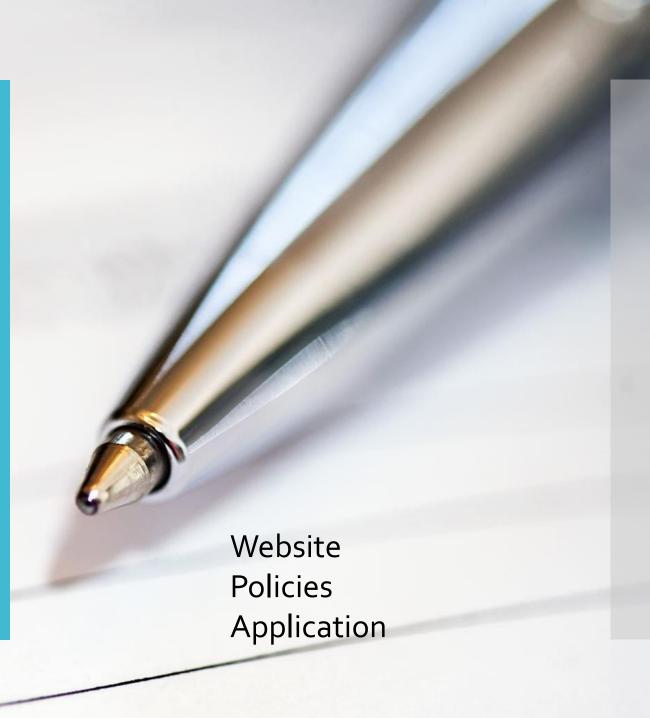
Date of Application:					
Committee(s)/Board(s) of Interest:					
Name of Applicant:					
Are you 18 years of age or older? Yes No					
Home Address:	City, State, Zip Code:				
Phone Number	<u> </u>				
Email Address:					
Current Employer:	Employer Phone Number:				
Employer Address:	City, State, Zip Code:				
Educational Background:					
Are you currently serving on any committees or b	oards in Chatham County? Yes No				
(If yes, please list):					
<i>S</i>	would assist your service on this committee/board:				
Please list any qualifications that you possess that					
Please list any qualifications that you possess that values are please list any volunteer or civic activities that you a	would assist your service on this committee/board:				
Please list any qualifications that you possess that values are please list any volunteer or civic activities that you a	would assist your service on this committee/board: are involved in: his board/committee?				
Please list any qualifications that you possess that you all please list any volunteer or civic activities that you all what impact do you hope to have by serving on the please provide the following information to ensur	would assist your service on this committee/board: are involved in: his board/committee?				
Please list any qualifications that you possess that values are list any volunteer or civic activities that you as what impact do you hope to have by serving on the please provide the following information to ensure the content of	would assist your service on this committee/board: are involved in: his board/committee? re balance and diversity:				
Please list any qualifications that you possess that values are list any volunteer or civic activities that you as what impact do you hope to have by serving on the please provide the following information to ensure the content of	would assist your service on this committee/board: are involved in: nis board/committee? re balance and diversity: Year of Birth:				
Please list any qualifications that you possess that you all please list any volunteer or civic activities that you all what impact do you hope to have by serving on the Please provide the following information to ensure Gender:	would assist your service on this committee/board: are involved in: nis board/committee? re balance and diversity: Year of Birth:				
Please list any qualifications that you possess that you are please list any volunteer or civic activities that you are what impact do you hope to have by serving on the please provide the following information to ensure the gender: Ethnic Origin/Race: BOC District of Residence: Number 1	would assist your service on this committee/board: are involved in: nis board/committee? re balance and diversity: Year of Birth:				

The Chatham County Board of Commissioners is committed to representing the diversity of the Chatham County community through the lens of gender, age, ethnicity, geographic location, and socio-economic background. The appointments from the Board of Commissioners will reflect Chatham County's diversity and ensure representation for key stakeholders in the community."



Diversity Equity and Inclusion Statement: Recommendation

Correlates to Value Chatham



Invest In New Software

Community Engagement Platform

Inspire Volunteers

What ArcGIS Hub can do for you



Share open data



Create unlimited websites

Find events that are going on near you



How can you get involved?





Enable collaboration

Inspire action

Benefit from a full system



Inspire action

Initiatives can drive engagement by giving community members a goal to rally around as well as a focused way to participate. Presenting information via charts, maps, and stories makes it easier for everyone to have a shared understanding of the goal, which can pave the way to action.

Creation of an Internal Committee for Advisory Boards and Committees

- Assist in marketing and advertisement of open positions
- Review applications and update demographic data base
- Contact applicants to gather more information regarding their application

Prioritize Accessibility

Inclusive Marketing

8th grade level language Language that encourages broad participation

Accessible Application

Available in Spanish
Printed copies available at all Chatham County buildings

Accessible Meetings Floating Locations
Option for Virtual Meetings

Next Steps

Direct staff to:

- Revise the Advisory Committee Policy and Addendums and the Volunteer Application for Boards and Committees
- Develop strategy for marketing open positions, reviewing applications, and recommending applicants for appointment
- Anticipated implementation in July 2024

QUESTIONS?