



VAYAHEALTH

Chatham County and Vaya Health: A New Partnership

Prepared for Chatham County
November 15, 2021



Vaya's Strengths

PROXIMITY

Local presence in all counties with robust and transparent communication and data sharing

ACCOUNTABILITY

Consolidation minimizes member and provider impact and reduces county burden

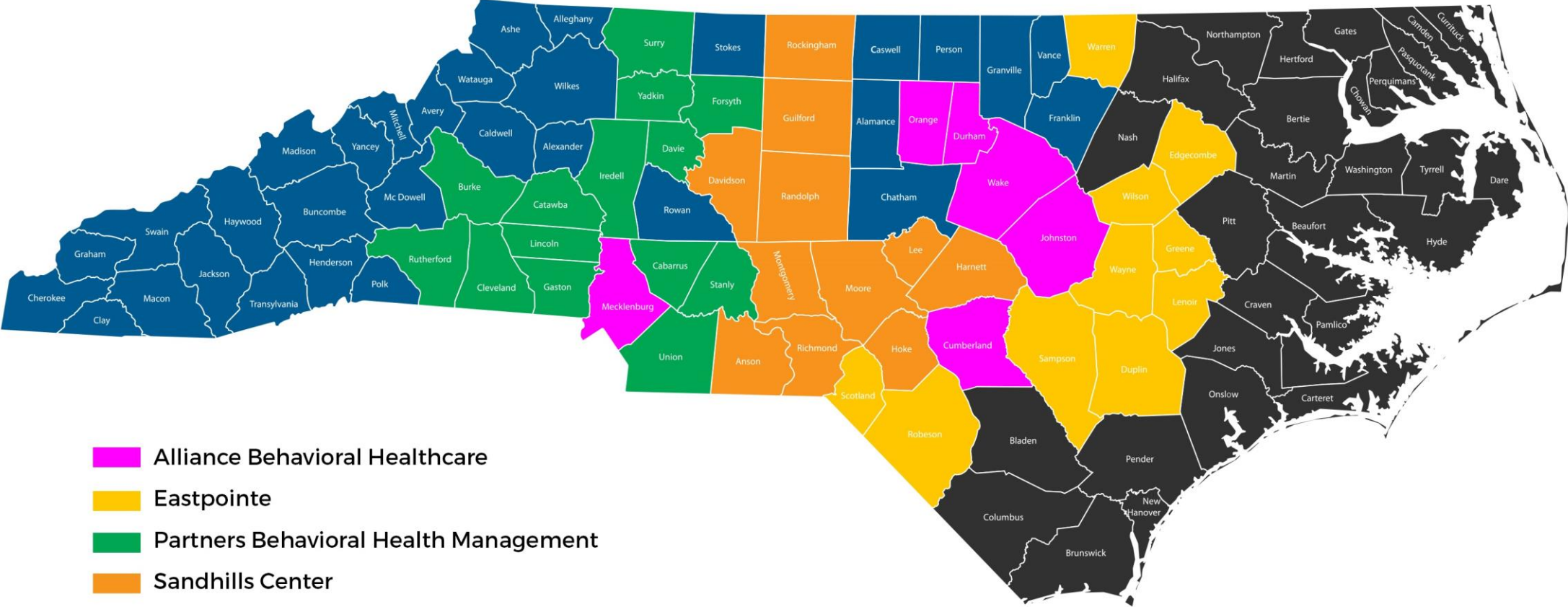
COLLABORATION





On the ground relationships with DSS, law enforcement and other county stakeholders to meet community and crisis needs through innovative solutions, programs and services

STABILITY

Real-time follow-through and decision-making with a proven record of success through innovation

County Realignment



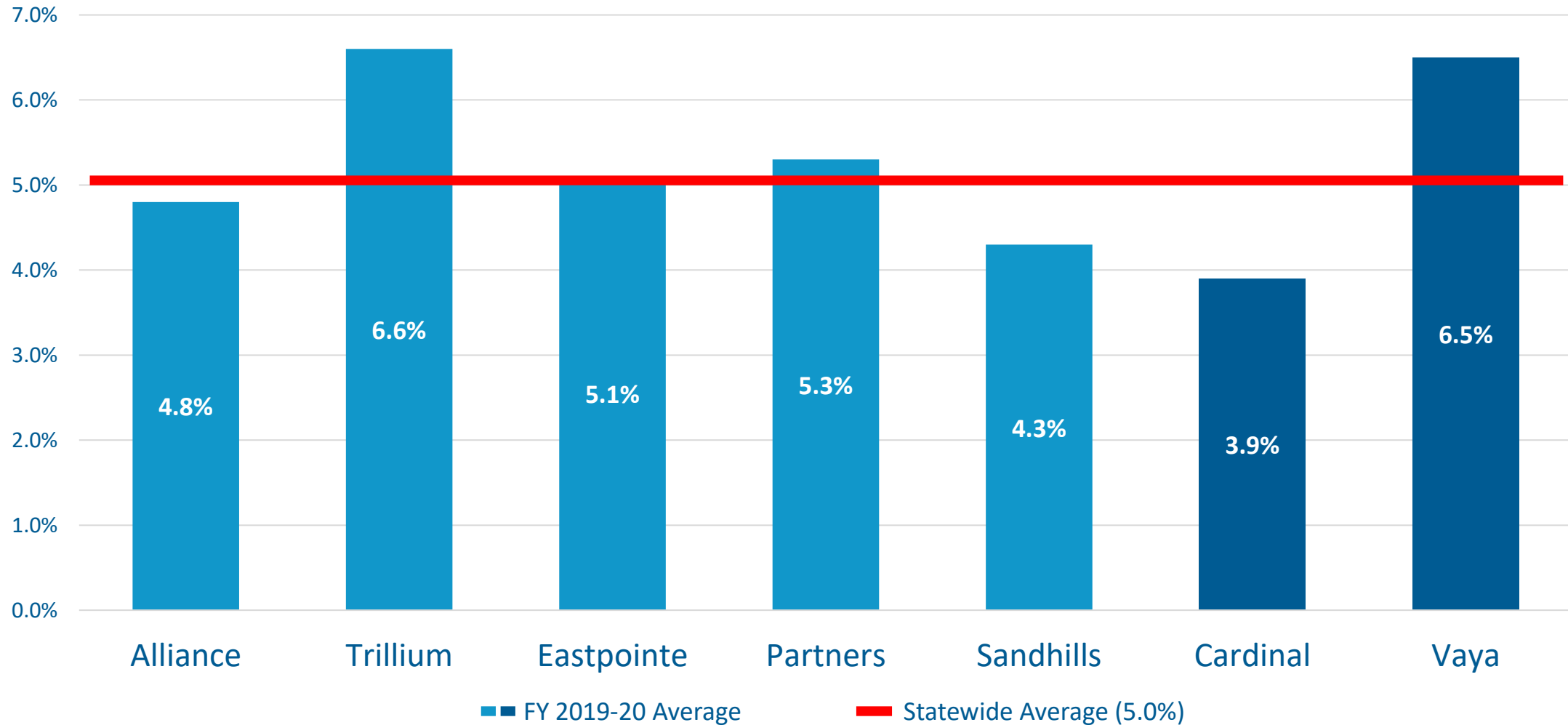
-  Alliance Behavioral Healthcare
-  Eastpointe
-  Partners Behavioral Health Management
-  Sandhills Center
-  Trillium Health Resources
-  Vaya Health

Statewide Leader on DHHS “Super Measures”

- One of two LME/MCOs that has consistently met all required benchmarks
- Follow up after discharge from inpatient facility, FBC or ADATC rate at 61% for Medicaid
- Doubled requirement through the Transitions to Community Living Initiative by 194%
- Integrated Care (I/DD annual PCP visit) – **never missed the target**

FY 2019-20

Non-Medicaid Members Served



NCDHHS LME/MCO Scorecard

SFY2021 Q3

Key Performance Measures ³			
(Medicaid)	Integrated Care ≥ 90%	MH Follow-up ≥ 40%	SUD Follow-up ≥ 40%
Alliance	94%	45%	42%
Cardinal	96%	39%	28%
Eastpointe	96%	40%	36%
Partners	98%	59%	61%
Sandhills	96%	43%	25%
Trillium	96%	46%	46%
Vaya	97%	61%	61%

Key Performance Measures ³			
(State Services)	TCLI Housing ≥ 100%	MH Follow-up ≥ 40%	SUD Follow-up ≥ 40%
Alliance	121%	29%	41%
Cardinal	136%	26%	28%
Eastpointe	140%	29%	18%
Partners	110%	65%	59%
Sandhills	110%	39%	40%
Trillium	161%	26%	34%
Vaya	194%	48%	62%

Investing in Local Relationships to Improve Access to Care in Chatham County



Consolidation Transition Planning

- **Chatham County Residents**
A seamless transition for all individuals to continue with the services and providers they are seeing today
- **Chatham County Providers**
Providers continue with the same contracts, programs, services and rates without disruption
- **Staff in Chatham County**
Quality Cardinal staff stay in place to maintain continuity of care during the transition- merging the best of Cardinal with the best of Vaya



The original consolidation date of **April 1, 2022** has been moved up to **January 1, 2022**.

Governance Update

- Boards of County Commissioners will have sole authority to select representatives to regional boards.
- Regional board membership will include County Commissioners and subject matter experts such as DSS and Health Directors.
- Each regional board will appoint two members to the governing board.
- The regional boards will help ensure Vaya's governing board is responsive to local needs and will create opportunities for regional collaboration.

Expansion of Services and Supports

COMPLETE

- Full DSS Continuum
- Access to Psychologist for DSS Testing & Evaluations
- Single Point Assessment Kick-Off & Embedded Assessor

COMING SOON

- Improve access to crisis service continuum in Chatham to better support law enforcement and prevent unnecessary emergency room and jail visits
- Expand access for school based mental health and substance use services
- Establish a Comprehensive Care Center within the County
- Enhance supports to Chatham DSS through closer connectivity, collaborative care management model, and building a full continuum service model within the county
- Quarterly reporting to county leadership around performance and outcomes for members in Chatham County

Robust Services for DSS & DJJ in Chatham County

- Comprehensive Treatment to support DSS and DJJ involved children and families
- Rapid response to emergency placement needs
- Embedded Care Management
- Embedded Assessor

Setting the Standard

Supporting independence for individuals with intellectual and developmental disabilities

- Among the seven LME/MCOs in the state, **Vaya has the fewest members in ICF-IDD and state-operated facilities—26% fewer individuals than neighboring LME/MCOs**
- Vaya's care model is being used as a guide for other LME/MCOs to follow



We're Here For You

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