


*CHATHAM
COUNTY
RECOGNITION BY CDG AND NACO*

September 17, 2018


Center for Digital Government

- The **Center for Digital Government** is a national research and advisory institute focused on technology policy and best practices in state and local government. CDG is a division of **e.Republic**, the nation's only media and research company focused exclusively on state and local government and education.
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NACo

- The National Association of Counties (NACo) unites America's 3,069 county governments. Founded in 1935, NACo brings county officials together to advocate with a collective voice on national policy, exchange ideas and build new leadership skills, pursue transformational county solutions, enrich the public's understanding of county government and exercise exemplary leadership in public service.
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Annual Survey

- The Center for Digital Government (CDG) and the National Association of Counties (NACo) identify the **best technology practices among U.S. counties**, including initiatives that streamline delivery of government services, encourage open data, collaboration and shared services, enhance cybersecurity and contribute to disaster response and recovery efforts.
 - Since 2003, CDG and NACo have conducted the survey which a panel of experts review and the **top ten** Counties reflecting the best use of technology are chosen for the 'Digital County Survey Award'.
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*2018 Survey
questions
focused on these
ten priority
characteristics*

- **I. Open:** Transparency/ Open Data / Data Governance
- II. Citizen-centric:** Government Experience (Mobile, Engaged, Digital Services)
- III. Collaborative:** Shared Services/Collaboration Initiatives
- IV. Secure:** Cybersecurity Measures/ Initiatives
- V. Staffed/ Supported:** Hiring and Retaining Competent IT Personnel
- VI. Connected:** Broadband/Wireless Infrastructure
- VII. Efficient:** Data-driven; Budget/Cost Control
- VIII. Resilient:** Disaster Recovery/ Continuity of Operations
- IX. Innovative:** Innovative Initiatives and New Technologies
- X. Best Practices**

Some Reference Points



- + Departments & Programs
- + County Budget
- + Board of Commissioners
- + Commissioner Meetings
- + Commissioner Resolutions
- + Contracts and Agreements

[Government](#) + [Public Records Requests & Open Government](#) >

OPEN GOVERNMENT

Chatham County continues to make more and more information available to the public. We will be adding more items over the next few weeks, including various types of information.

[Sign Up for E-Notices:](#) Select from an array of choices.

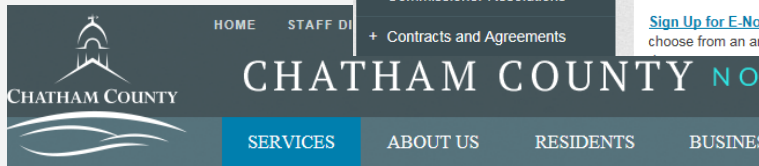


- Planning
- Appointments
- Planning Board
- Ordinances & Regulations
- Plans and Guidelines

COMPREHENSIVE PLAN

The Chatham County Comprehensive Plan was adopted November 20th 2017 after many meetings, and thorough vetting over the course of two years. To learn more about the plan, click on the link below.

The Chatham County Comprehensive Plan is a long-term strategic plan that outlines implementation steps for the next 25 years. The plan provides a vision for the future of Chatham County and serves as a guide for all county actions.



- Online Services
- + Animal Services
- Central Permits & Inspections
- Staff Directory Search
- + Permit Information
- + Inspection Information

CITYVIEW PORTAL

[Sign In / Register](#) [Portal Home](#) [Property Search](#) [Portal Help](#)

Hello Chatham County! Welcome to your new CityView portal, your new way of doing business and Permitting in Chatham County, NC.



- + New Resident Welcome
- + Affordable Housing Resources
- Broadband Access in Chatham County
- County Discrimination Resources
- + Court System & Related Programs
- Emergency Contact Guide
- Find a County Facility & Local Maps
- Frequently Called County Phone Numbers
- Libraries

BROADBAND ACCESS IN CHATHAM COUNTY

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Broadband Challenges in Rural Areas

Chatham County government shares the concerns of many residents who have limited or no access to broadband service. This situation is not acceptable and we continue to work on this issue. The bottomline is that there are few real incentives for cable and telephone companies to expand coverage in rural areas. The State of North Carolina also has substantially restricted what counties can do in partnering with broadband providers.

We have not given up! We remain committed to doing what we can to expand broadband coverage in Chatham.



- + Departments & Programs
- + County Budget
- + Board of Commissioners
- Commissioner Meetings
- Calendar with Agenda & Minutes
- + Board Minutes by Year
- Public Input/Hearing Sign Up
- Videos of County Commissioner Meetings
- Commissioner Events & Unofficial Meetings

Past NC Winners

Category: Up to 150,000 Population

**Over 2600 US Counties in this category.
Approx. 82 NC Counties in this category.**

**All are invited to complete the survey
each year.**

- 2017 – Rowan
- 2016 – Brunswick
- 2013 – Moore
- 2012 – Moore
- 2011 – Moore
- 2008 – Randolph
- 2007 – Randolph
- 2006 – Randolph
- First year > 2003 – Randolph, Stanly

After four years of survey admissions by current MIS staff, On July 11, 2018, awards for 2018 were announced.

<http://www.govtech.com/dc/digital-counties/Digital-Counties-Survey-2018--Winners-Announced.html>

*Chatham
County
received
2018 Digital
County
Survey
Award*

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