

Chatham County Housing Programs Overview

Chatham County Board of Commissioners Meeting | August 18, 2025

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Chatham County | Director of Housing and Community Development

Presentation Outline



- Emergency Housing Assistance Program (EHAP)
- Low-Income Tax Relief Program (TRP)
- Emergency Housing Fund (EHF)
- Salvation Army
- Street Outreach
- Transitional Housing
- Chatham Housing Collective
- Questions / Next Steps

Emergency Housing Assistance Program (EHAP)



EHAP provides financial assistance to qualifying Chatham County residents who are facing or atrisk of eviction from their rental unit.

Upon approval payments are dispersed to the landlord or leasing agency with the specific intent to stabilize the clients housing situation.

Program is capped at \$2,000 per household and can be applied for every 12 months.

During fiscal year 2024/2025 this program provided financial assistance to 98 households with a total cost of \$146,731

Low-Income Tax Relief Program (TRP)



TRP began in spring 2025

\$200,000 was allocated to financially assist low-income Chatham County homeowners.

Qualifying applicants receive up to \$500 in direct payment.

To date the program has provided assistance to 95 households and recent program changes will allow for even more families to now qualify.

Emergency Housing Fund (EHF)



The Emergency Housing Fund is a dedicated \$100,000 fund that is allocated, through contracts, directly to area non-profits such as Love Chatham and Salvation Army.

These funds are then used to provide direct service and financial assistance to Chatham County residents.

Qualifying expenses include rental assistance, utility assistance, transportation, food, emergent supplies and white flag (cold weather) sheltering.

Effective fiscal year 2025/2026 this fund has been increased to \$125,000.



The Salvation Army Chatham County Service Unit is a social service agency that assists individuals and families. We work to prevent homelessness and address basic needs, such as: utility assistance, food, clothing and rent/mortgage.

Rebecca Sommer-Petersen, Director Phyllis Taylor, Social Service Program Coordinator Julianne Kluk, Case Management Specialist; Pathway to Success Judith Smith, Intake/Christmas Kettle Coordinator



Emergency Financial Assistance (EFA) Serving approximately 1200 individuals per year with one-time assistance with household bills and crisis intervention.

Goal – To increase community awareness of the need to provide basic solutions for vulnerable families, living with generational poverty.

Challenge - Providing supplemental household items such as diapers, healthy food, personal care supplies to lower overall cost of living.

Pathway to Success: Enrolling up to 40 families per year for in-depth case management to resolve chronic housing-related stress.



Goal – To relieve generational poverty for residents experiencing deep housing crisis through budgeting and financial coaching, connections to employment, education, physical, mental and spiritual health support.

Challenge – This program is our most sought-after resource. Our agency is hoping to perpetuate Pathway with secured funding, and volunteer support for community services such as transportation solutions (bike donations, auto repair), and caregiver support for child/adult care needs.

Street Outreach



Street Outreach provides the 'boots on the ground' to find and support unsheltered Chatham County residents.

This position is a vital piece of the housing continuum as it is often the first person making contact with a very vulnerable population.

Over the past year this position has carried a caseload of over 40 clients.

This position was previously only part-time, however, last year the county entered into a contract with CPRC and now funds 100% of this position in a full-time capacity (\$95,000).

Transitional Housing



Love Chatham operates a transitional housing program in Siler City for unsheltered families.

Through a collaborative approach involving True Homes LLC, Love Chatham and Chatham County a new home is opening in Pittsboro that will serve as a 2nd transitional home.

This will expand our capacity to offer stable and safe housing to those in need with a program focus on building self sufficiency and independent living.



Chatham Housing Collective (CHC)

The CHC is an ongoing workgroup made up of area providers, county officials and community members.

CHC members meet weekly with a focus on providing services to area residents that are unsheltered or unstably housed.

CHC offers community outreach through programs that now include landlord engagement and community housing conversations.

Chatham Housing Collective (Cont.)

CHATHAM COUNTY NORTH CAROLINA

United Way

Chatham County Housing Authority

Salvation Army

Love Chatham

Department of Social Services

Diversion/Re-Entry

Vaya Health

Street Outreach

McKenney-Vento (Chatham County Schools)

County Officials

Second Bloom

UNC Health



Questions? What's Next?

In September a 3rd Housing Presentation will be held with a focus on the progress being made towards the (6) goals within the County's Affordable Housing Strategic Plan.

United Way will be in attendance to provide updates as well.