

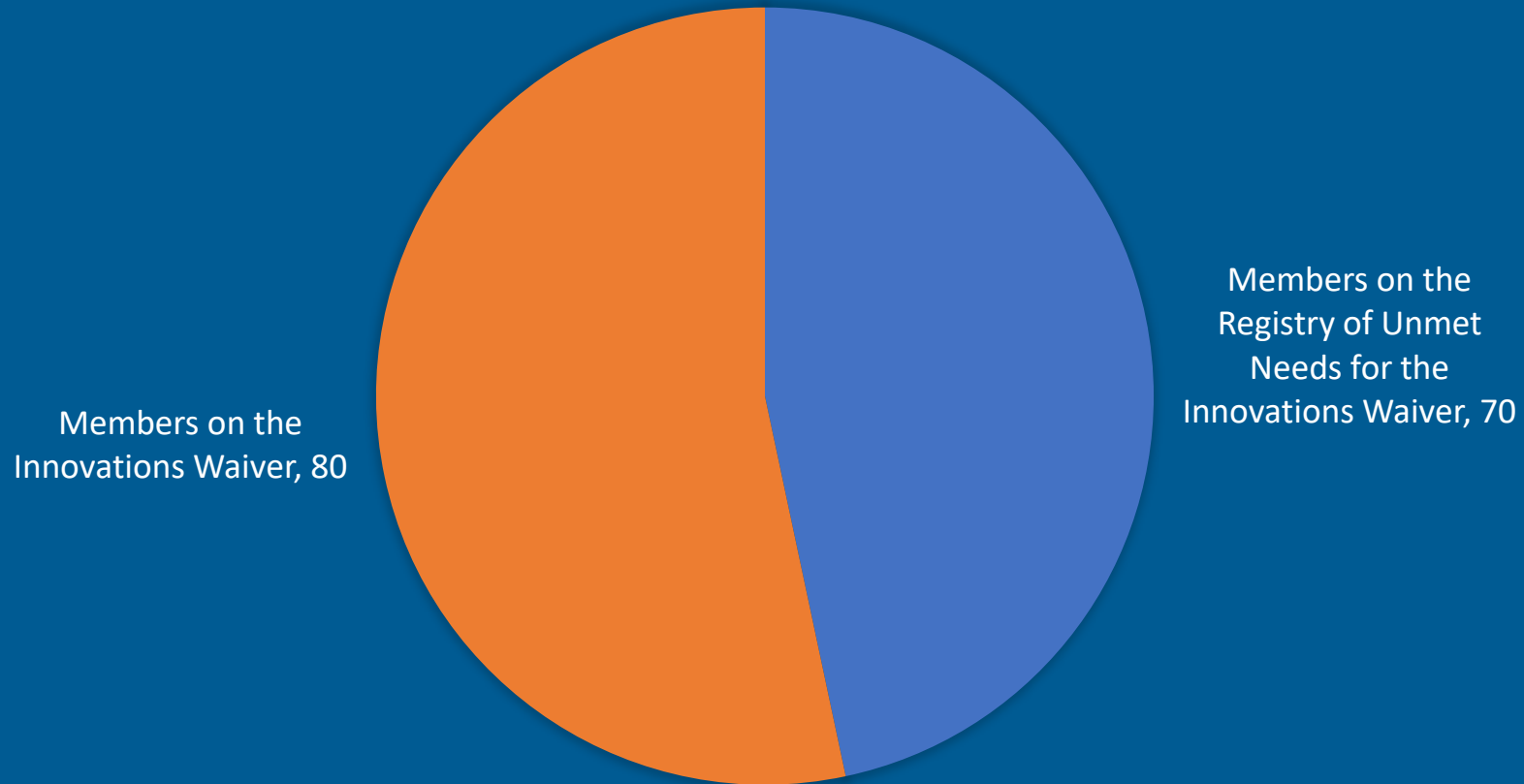


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# Chatham County

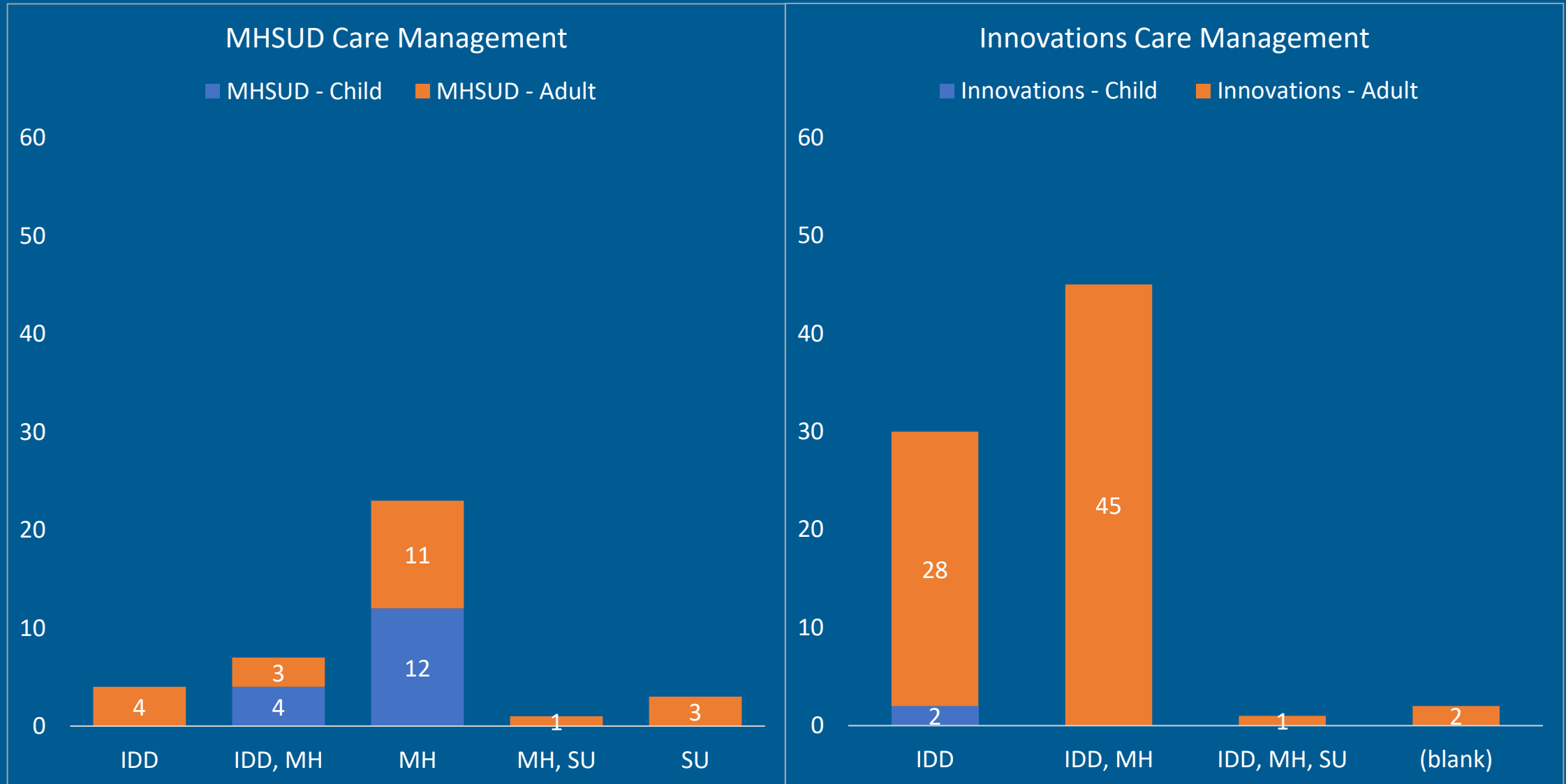
**FY23-24 Q1**

# Innovations Services Eligible Members



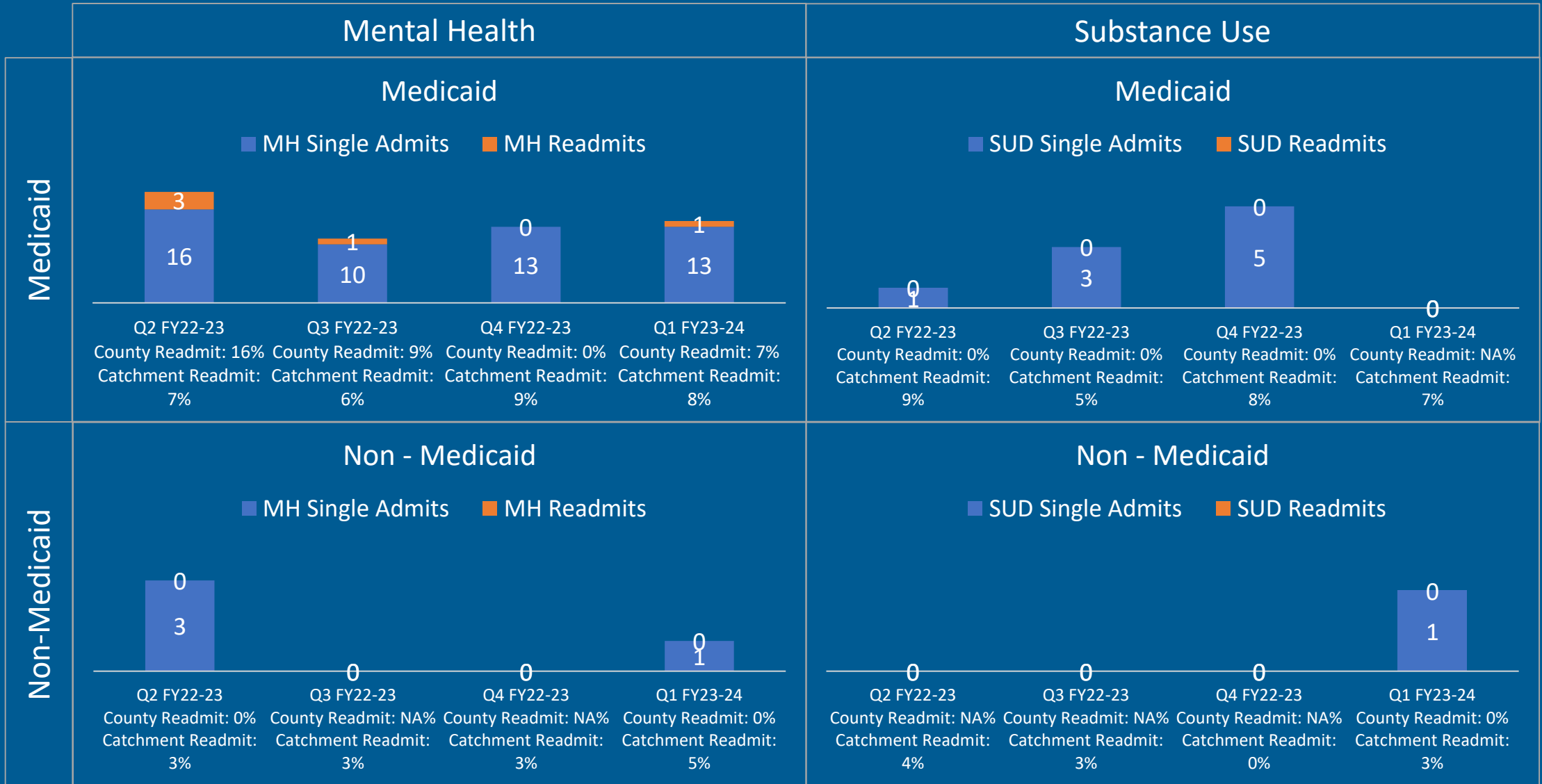
December 2023

# Care Management Active Members

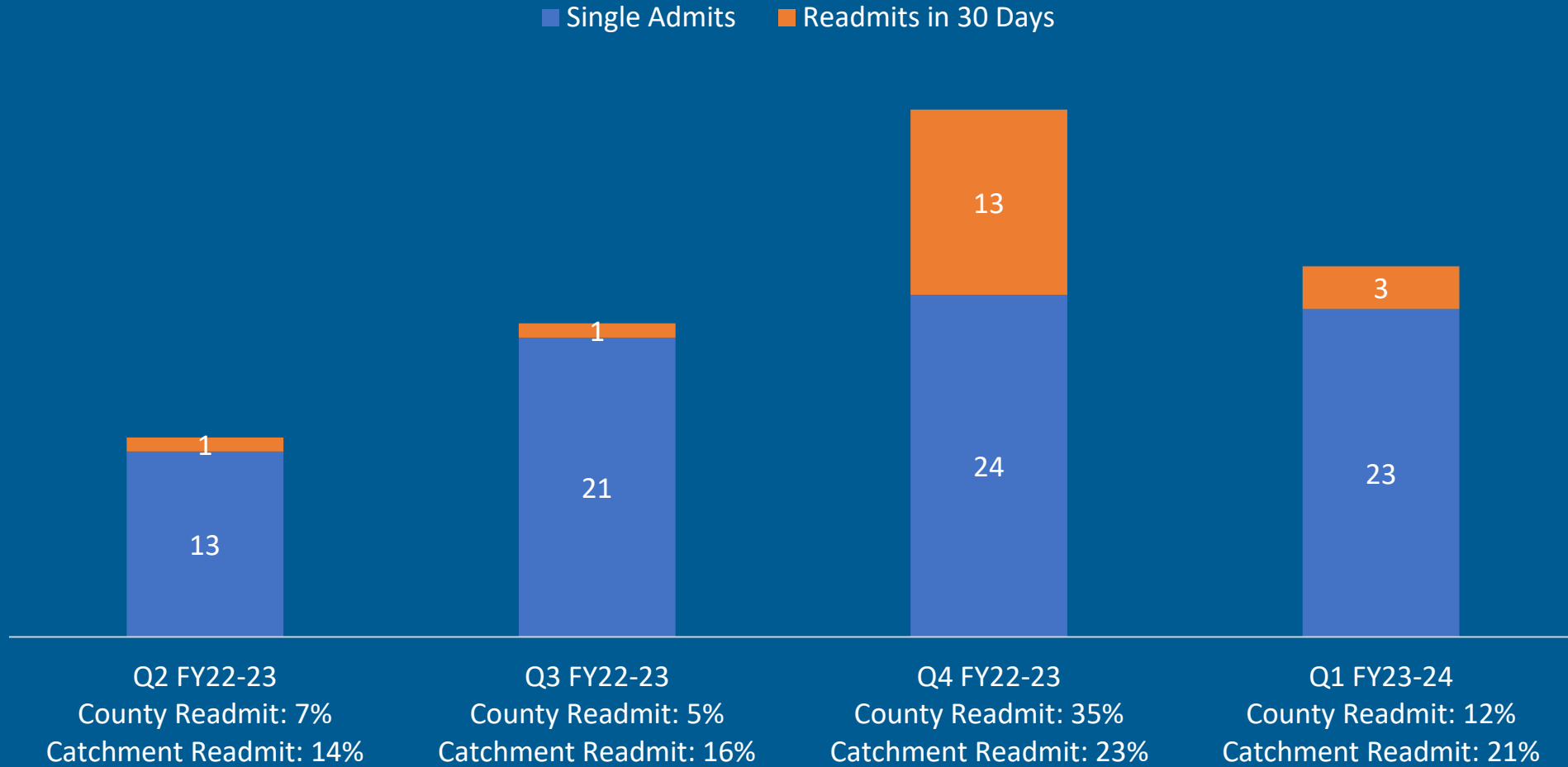


December 2023

# Community Hospital Inpatient Admissions



# Emergency Department Admissions and Readmissions



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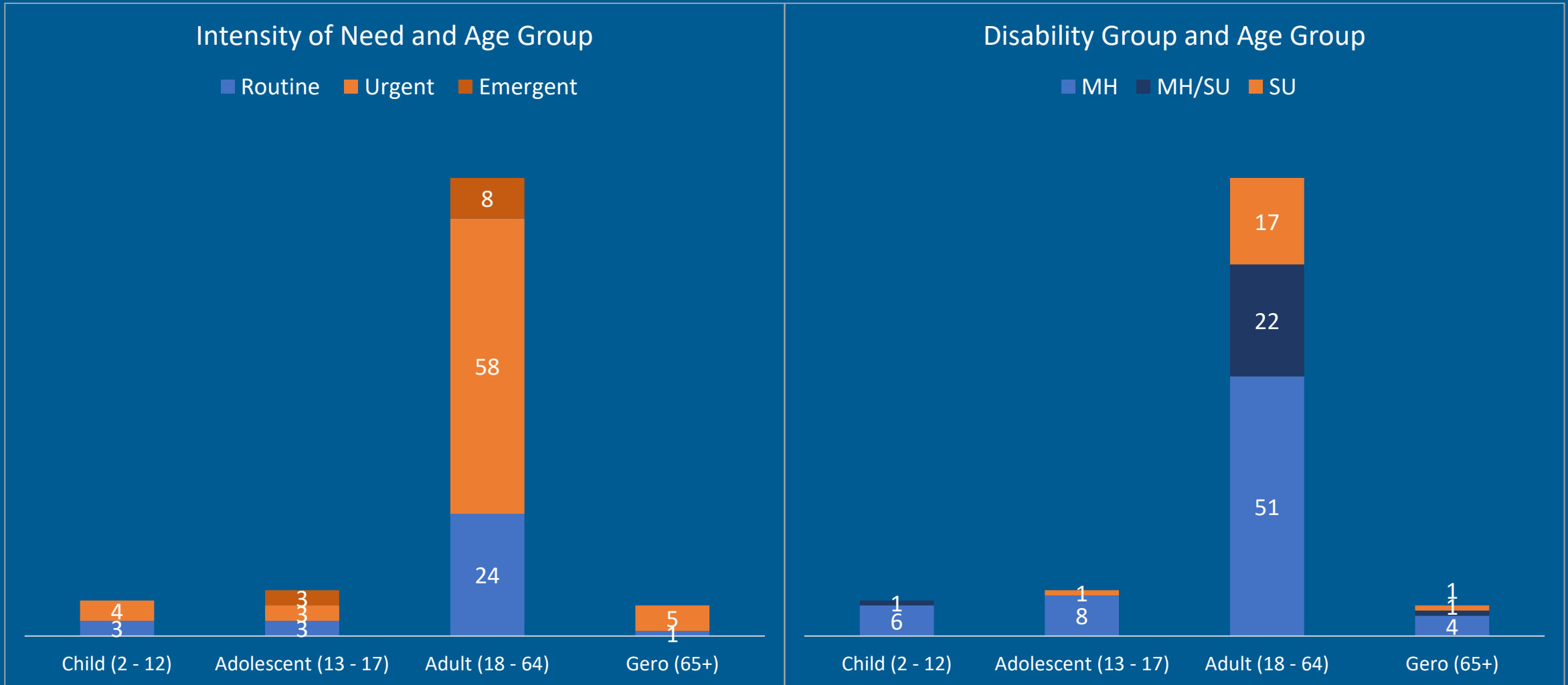
# Walk-In Centers

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# Time to Assessment Standards at Walk-In Centers

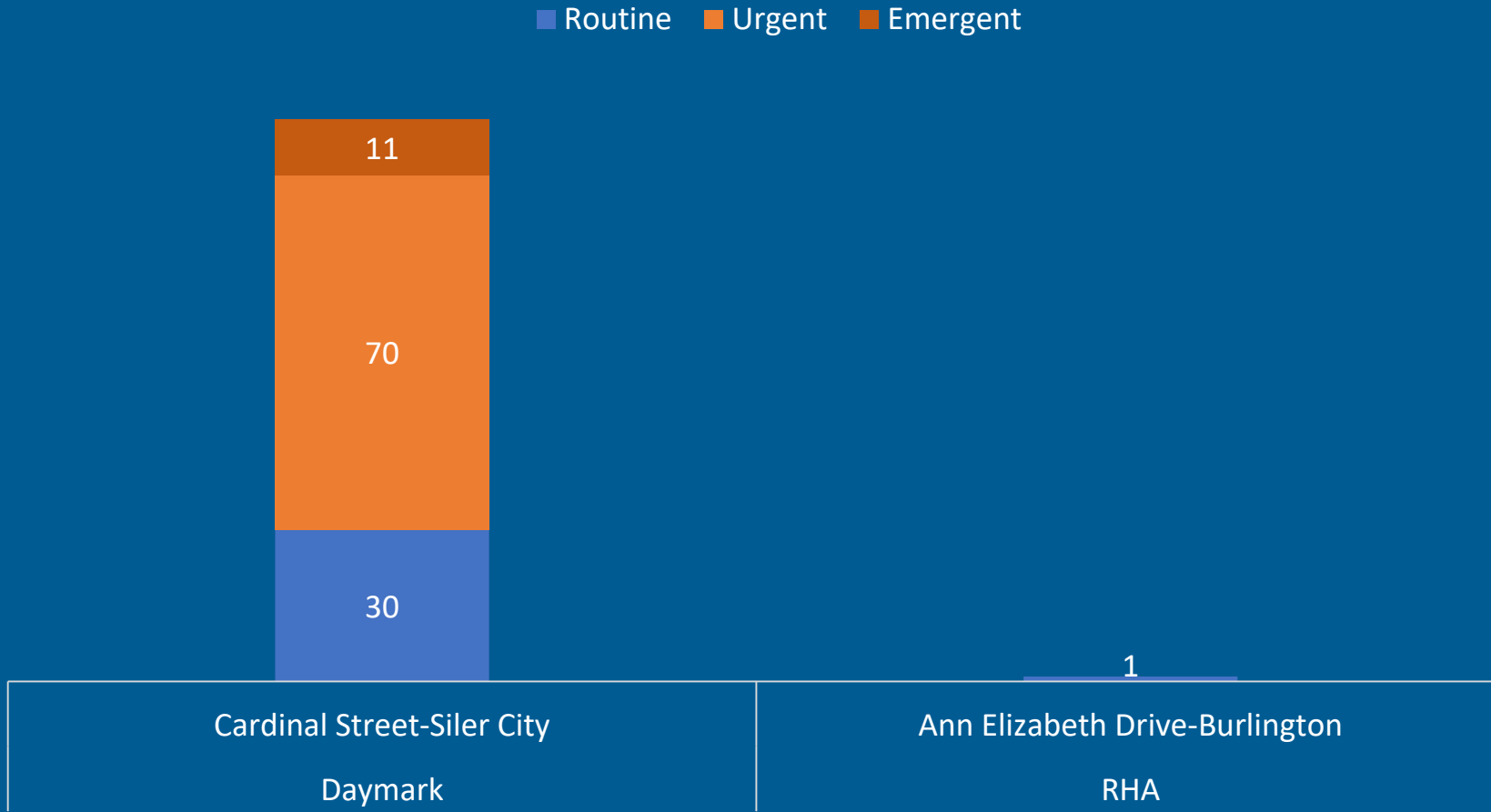
- Time to Triage:
  - Per contractual requirements, members are to receive a face-to-face triage completed by a qualified professional or licensed professional within 15 minutes of presenting to the Walk-In Center to complete a screening to include risk evaluation and establish immediacy of need.
  
- Time to Assessment: Per contractual requirements:
  - Members triaged as routine are to receive a face-to-face assessment within 2 hours of presenting to the walk-in center.
  - Members triaged as urgent are to receive a face-to-face assessment or intervention within 1 hour of the member presenting at the walk-in center.
  - Members triaged as emergent are to receive a face-to-face treatment intervention immediately after the member is designated as emergent in screening.

# Members Served at Walk In Centers – Age Group, Intensity of Need and Diagnosis Group



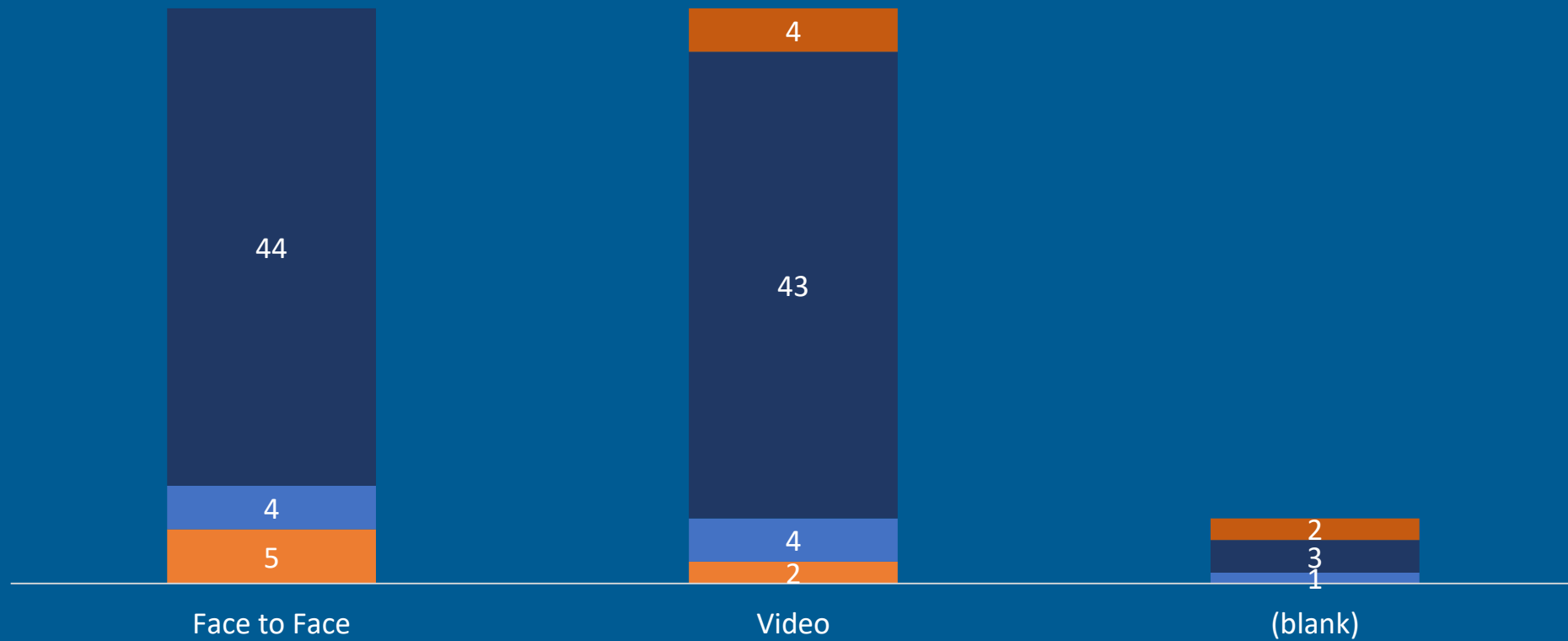


# Members Served at Walk In Centers by Site

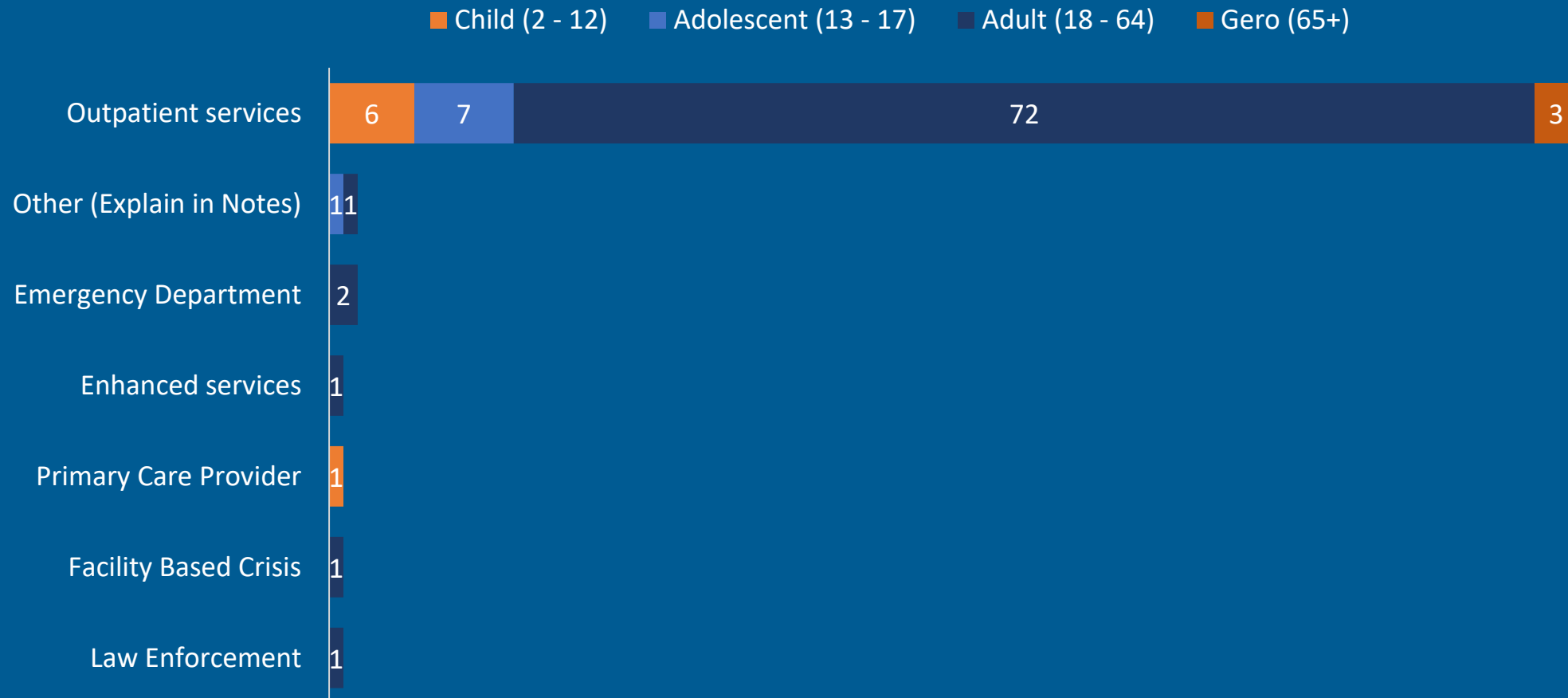


# Members Served at Walk In Centers – Type of Response

Child (2 - 12) Adolescent (13 - 17) Adult (18 - 64) Gero (65+)



# Disposition of Members Receiving CCAs at Walk-in Centers



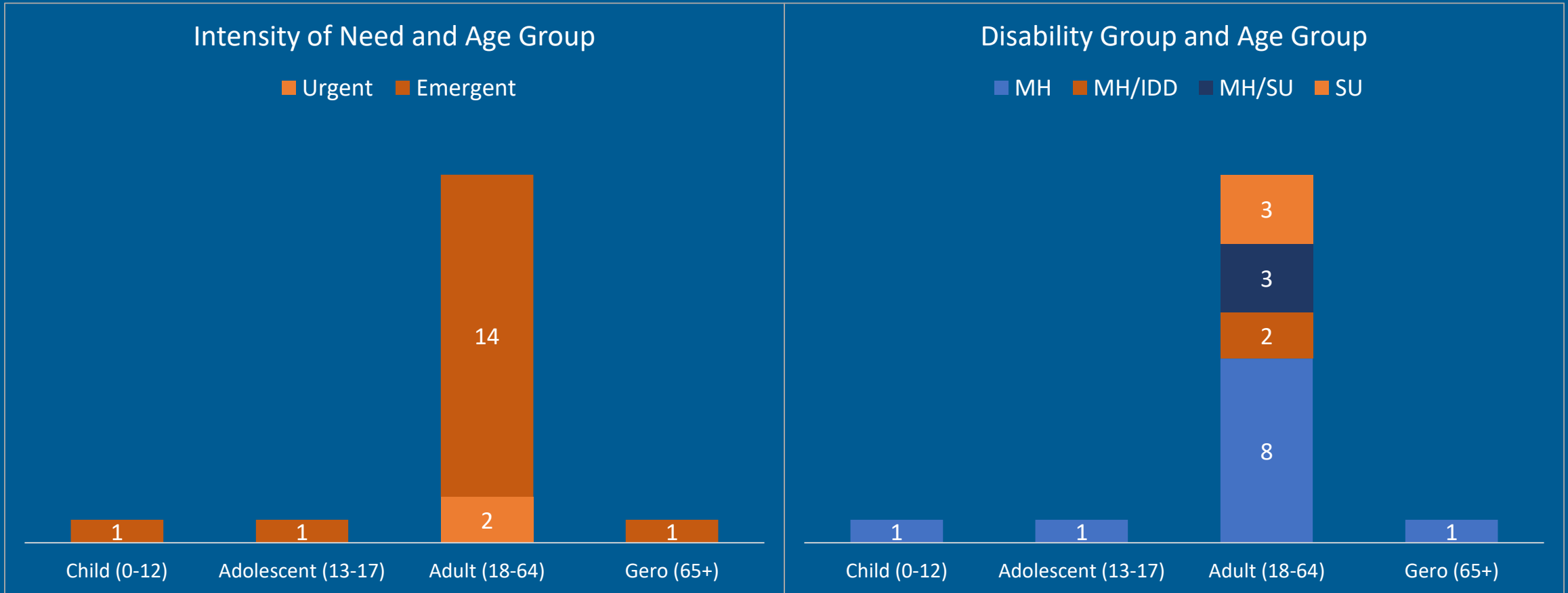


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# Mobile Crisis Management

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# Members Served by Mobile Crisis– Age Group, Intensity of Need and Diagnosis Group



Average time to Assessment: 0 hours, 42 minutes  
 Median time to Assessment: 0 hours, 52 minutes

# Mobile Crisis Providers



